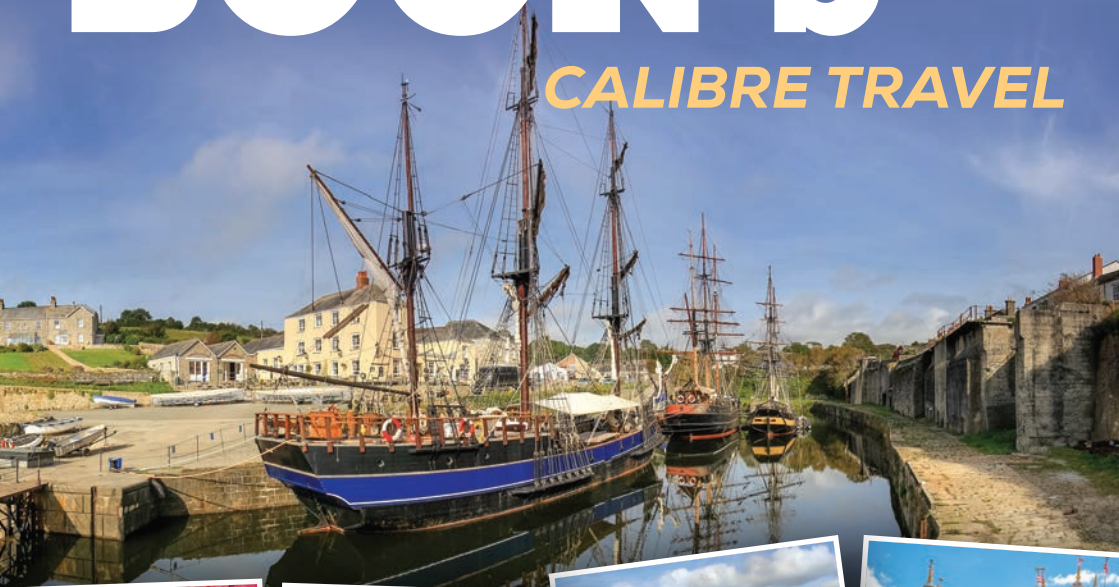


AWARD WINNING



BOON'S

CALIBRE TRAVEL



Local
Boarding Points
No Feeder
Coaches



Quality Holidays &
Day Excursions by Coach

2020

AWARD WINNING

BOON'S

CALIBRE TRAVEL

A very warm welcome to our exciting brochure for 2020; packed full with a wonderful selection of holidays, short breaks and day excursions.

Our aim, as ever, is to give you the best coach travel experience possible, and our itineraries have been carefully planned with your pleasure and enjoyment in mind.

As usual, we have included some new tours, alongside the familiar favourites, and feel confident that you will find something of interest. For all of our holidays and short breaks, all excursions are included in the tour price, and for most destinations, visits to places of interest en-route are possible; making travelling days enjoyable, rather than days to be endured.

In order to maintain and improve our service, we positively encourage you to give us feedback on your experiences. We appreciate all of your comments, so please keep writing, emailing and telephoning; we love to hear from you.

We are greatly looking forward to the pleasure of your company during the coming months and would like to thank you for your continuing support.

Don't miss out...call us now on **01245 382397**

The difference is... we care...

Bookings & enquiries


01245 382397

Mobile 07899 738 963
Website www.boons-holidays.co.uk
Email boons-holidays@talktalk.net
Email info@boons-holidays.co.uk

Opening Hours

9am – 6pm (Monday – Friday)
9am – 1pm (Saturday)

If we are not in a position to immediately answer your call, please leave an answerphone message; call or text our mobile; or email your enquiry.

 **Find us on facebook**

Methods of Payment

We accept payment via cheque, bank transfer, cash and card.



Please refer to page 31 for further details

Gift Vouchers



Stuck for ideas for Christmas, birthdays or any other special occasion?

Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and holidays.

**CALL US NOW!
01245 382397**

About Us

The Boon's name has been associated with the coach travel industry for over 70 years.

In 1993, Suzanne Evans established Boon's Calibre Travel alongside the well respected Boreham coach hire business, Boon's Coaches, to specialise in the provision of quality coach tours and day excursions.

Today, Suzanne, who was born in Boreham, runs the business from the neighbouring village of Hatfield Peverel, using vehicles supplied by Kings Coaches, an established family firm of more than 60 years standing.

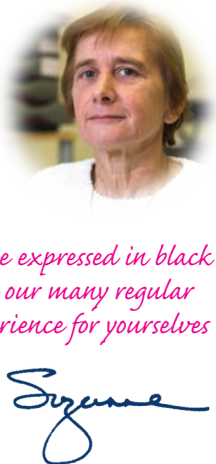
Boon's Calibre Travel is committed to promoting quality tours and excursions to the exacting standards expected from a company bearing the Boon's name, while still retaining the caring family ethos, which is so important, and yet, is sadly lacking in today's world.

The company's success in local, regional and national industry awards, in particular for excellent customer service, is indicative of Suzanne's commitment to the business and her clients.

A message from the proprietor

We hope that after reading through our brochure, you will be inspired to travel with us. We have put on paper the facts concerning each holiday, short break and day excursion, however, the "family" atmosphere that prevails on our tours cannot be expressed in black and white, so we invite you to join our many regular customers (indeed friends) to experience for yourselves what we have to offer.

We very much look forward to meeting you soon.



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Testimonials

"Our Christmas holiday was again wonderful"

*Mrs L. Chelmsford
Christmas 2019*

"Just to say thank you for the lovely holiday... this was our first coach holiday and it exceeded our expectations"

*Mr & Mrs R. Heybridge
Scotland 2019*

"Brilliant content, hotel, excursions and most importantly coach driver"

*Mrs S. Hatfield Peverel
Durham &
Northumberland 2019*

"A big thank you for the wonderful day out on Saturday"

*Miss W. Witham
Frogmore & Savill Garden 2019*

All holidays & short breaks feature...

- Accommodation of 3 star standard or above, unless stated otherwise
- En-suite bedrooms
- Breakfast & evening meal*
- All listed excursions
- Local boarding points
- No feeder coaches
- No interchanges

* unless stated otherwise in the tour description

Day Excursions 2020

Unless otherwise stated, we require a non-refundable £10 per person deposit on booking, with the balance due, either by the date specified in the excursion description, or 6 weeks prior to travel (please refer to page 8 for other terms and conditions).

Historic Dedham & lunch at the Bull



Friday 17th April 2020

Today's tour takes us via Bures and Sudbury, to the attractive village of Long Melford, with its magnificent broad High Street, lined with timber framed and

Georgian brick houses. We enjoy lunch at the well-respected Bull Hotel, before making our way, via picturesque Monks Eleigh and ancient Hadleigh, to the village of Dedham, in the heart of Constable Country, with its wealth of historic buildings, housing old inns, tearooms and an art/crafts centre. Includes two-course lunch with tea/coffee.

Adult/SC: £42.95

(Not B & S)

Hever Castle Tulip Celebration with lunch



Thursday 23rd April 2020

The stunning Hever Castle Tulip Celebration, described as "a hidden gem", is arguably one of the best in Kent. The garden is

alive with over fifty different varieties of this springtime favourite, with the Italian Garden playing host to the largest of the tulip planting displays, forming a kaleidoscope of colours, fanning down towards the Loggia and the lake. The striking blooms continue inside the Castle, with displays by florist Pamela Brise. We enjoy an included two-course lunch, with wine/soft drink, followed by tea/coffee, and will have time to view the tulips at leisure, or take part in one of the guided tours. (includes 2-course meal etc, tour, entrance to castle & gardens)

Adults/SC: £59.95

The Chelsea Pensioners "Scarlet Tour"



Monday 4th May 2020

Today we visit the Royal Hospital Chelsea in the heart of London, the 300-year-old home to the iconic Chelsea Pensioners. The

Royal Hospital is a Grade I and II listed site, a beautiful architectural legacy left to the nation by Charles II and Sir Christopher Wren. We take a guided walking tour, led by a resident Chelsea Pensioner, and discover the history behind this unique national institution and hear the captivating stories of the inhabitants - both past and present - we also learn what life is like for today's veterans. There will be time to visit the museum and gift shop, and refreshments may be purchased from the on-site catering facilities (includes guided tour).

Payment in full on booking

Adult/SC: £57.95

Spring Tour with lunch on the Green



Friday 15th May 2020

Our circular spring tour takes us through Chipping Ongar, Fyfield, the Rodings, Great Dunmow and Medieval Thaxted, with its 15th Century Guildhall and

restored windmill, to beautiful Finchingfield, renowned for its picture-postcard village green, duck pond and post mill. After a lovely carvery lunch in Winner's Tea Rooms, we return home via Steeple Bumpstead, Baythorne End, Great Yeldham, Sible Hedingham, Halstead & Earls Colne, stopping at Mill Race, one of the largest garden centres in Essex, with its multitude of gifts & items for the home (includes main, dessert, tea/coffee).

Adults/SC: £44.95

(Not B & S)

American Cemetery, Cambridge & Coton Orchard

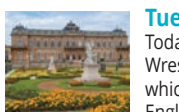


Monday 18th May 2020

Our tour today takes us into Cambridgeshire, where we visit the popular Coton Orchard Garden Centre, before making our way to the nearby American War Cemetery, a place of reflection covering 30 acres, with over 3000 graves and 5000 names of the missing. After our included guided tour and time in the visitor centre, we head for the university city of Cambridge, beautifully situated on the River Cam, where we spend the afternoon at leisure.

Adult/SC: £31.95

Wrest Park...a Secret Garden Revealed



Tuesday 9th June 2020

Today's excursion takes us to beautiful Wrest Park in Bedfordshire, an estate which has been recently revived by English Heritage after decades of neglect and is one of their latest star attractions. As one of Britain's largest and most important 'secret gardens', this wonderful 90-acre historic landscape with formal gardens and a French-style mansion is well worth a visit. Our morning coffee stop is at the fabulous Van Hage Garden Centre, which has a large restaurant and is full-to-the-brim with a treasure-trove of exciting gifts and practical ideas for gardeners and home lovers (includes admission to Wrest Park).

Adult: £47.95 SC: £46.95 EH Members: £35.50

Neasden Temple & RAF Hendon



Saturday 20th June 2020

This fascinating excursion takes us to the breathtaking BAPS Shri Swaminarayan Mandir (Neasden Hindu Temple), a masterpiece of exquisite Indian design and workmanship, set amongst beautiful gardens, in the heart of London; a haven of beauty, peace & discovery. During our visit we learn about the world's oldest

living faith and take a tour of the temple, with its amazing, intricate marble and wooden carvings. We also visit the Royal Air Force Museum at Hendon, a popular attraction for all ages, with attractions, exhibitions & aircraft on display (includes temple tour & admission to RAF Hendon)

Adult/S.C: £33.95

The Thursford Collection & behind-the-scenes tour



Tuesday 23rd June 2020

In addition to the Christmas Spectacular, there is much to see and do at Thursford at other times of the year. See the world's largest collection of steam engines and organs, hear Robert Wolfe on the

mighty Wurlitzer, ride on fairground carousels, enjoy refreshments in the Barn Restaurant and shop in the olde worlde village. We have also included an enjoyable 'Behind-the-Scenes' guided tour to see the huge wardrobe of exquisite costumes and flamboyant head-dresses worn in the Christmas Spectacular, along with the decorations which transform the museum into a winter wonderland (includes admission & tour).

Adult/S.C: 45.95 (Not B & S)

Brighton with the Bluebell Cream & Steam



Thursday 2nd July 2020

Today's lovely tour takes us to the Regency resort of Brighton, a bustling seaside town with a stunning Royal Pavilion-the seaside palace of Prince Regent George IV, extensive shopping areas-including the chic "Lanes", a pier, the i360 observation

tower and a busy marina. This afternoon, we step back in time and join the famous Bluebell Steam Railway for a glorious journey through beautiful countryside while enjoying an included cream tea (includes return train fare & cream tea).

Payment in full on booking Adult/S.C: £59.95

Southwold & lunch at Delightful Dunwich



Saturday 18th July 2020

We commence our tour with a coffee stop at the popular Dobbies Garden Centre in Woodbridge. Continuing on, through rolling expanses of

broom and heather, we reach the former Roman and Medieval port of Dunwich, where we enjoy lunch at Flora Tearooms, reputedly the best fish and chip restaurant in East Anglia. We spend the afternoon in the quiet, unspoilt, seaside resort of Southwold, with its picturesque greens, pretty cottages, 19th century lighthouse, pier and colourful beach huts (includes cod, plaice or haddock with chips, bread & butter, dessert, tea/coffee - various salads are also available)

Adult/S.C: £43.95 (Not B & S)

Highclere Castle (Downton Abbey) & Egyptian Exhibition



Wednesday 29th July 2020

Highclere Castle & Gardens is where the popular period drama Downton Abbey was filmed. Visit the castle to learn about real life at Highclere and at the same time see the Drawing Room in which Maggie Smith delivered many a withering remark to some unfortunate relation! In addition,

explore the beautiful gardens and discover all about the Tomb of the Egyptian Boy Pharaoh, Tutankhamun, in the fascinating Egyptian Exhibition (includes admission).

Balance due: 27th May 2020

Adult/S.C: £59.95 Child (4-16): £49.95

Kentish Treasures... Historic Faversham & Medieval Sandwich



Tuesday 4th August 2020

Our tour today explores two treasures of Kent...our first stop is charming Faversham, nestling between the rural delights of the Kent Downs and the beauty of its coastal wetlands, with its wealth of listed buildings, including the finest medieval street in

England. Continuing on, we reach the historic "black & white" town of Sandwich, the first of the Cinque Ports, encircled by its old stone city walls. Enjoy the town, take a walk along the Quay or visit the town's Salutation Gardens (admission extra), a plant lover's paradise, designed in 1912 by architect Sir Edwin Lutyens, before we make our way home.

Adult/S.C: £32.95

Kathy Brown's Award-Winning Garden & Historic Hitchin



Monday 10th August 2020

Today's excursion takes us to the "picture perfect" Hertfordshire town of Hitchin, with its medieval layout, historic buildings and traditional cobbled streets. The

highlight of the day, is a visit to Kathy Brown's award-winning garden, for a personal guided tour. Kathy and her husband have developed the four acre site over the past 25 years and are proud to share their beautiful gardens with visiting groups. After exploring the thirty themed areas we enjoy light refreshments from Kathy's homemade flower themed menu (includes garden entrance, guided tour & refreshments).

Adult/S.C: £43.95

Buckingham Palace & Covent Garden



Saturday 22nd August 2020

Today we spend time in Covent Garden, where we take lunch and enjoy the

atmosphere of this unique area of London, with its specialist shopping and lively street entertainment. Today's highlight is a visit to Buckingham Palace, the office and London residence of Her Majesty The Queen, where we have access to 19 magnificent State Rooms, which provide the setting for ceremonial occasions and official entertaining, all furnished with many of the greatest treasures from the Royal Collection. This year's special exhibition focuses on the Royal Family's interest in animals. At the end of our visit we exit through the garden, with splendid views of the Palace and the famous lake (includes admission)

Adult: £60.95 S.C: £58.95 Child (5-16): £49.95

Pashley Manor Gardens Dahlia Day



Saturday 12th September 2020

As summer turns to autumn the gardens at Pashley Manor, on the Sussex and Kent border,

are ablaze with the rich colours of over 40 varieties of dahlia. The hundreds of flowers in pink, yellow, white, purple, hot red and orange are complemented by roses, canna lilies, late flowering perennials and other annuals, in the magnificent herbaceous borders, which are at their best at this time of year. In addition, Bloms Bulbs will be in attendance, with a gorgeous display of cut/potted dahlias, giving advice and taking orders. With a café, gift shop, plant sales and exhibitions to enjoy, Pashley's Dalia extravaganza makes a superb day out. Our morning refreshment stop is Polhill Garden Centre (includes admission to Pashley)

Adult/S.C: £46.95

St Pauls Cathedral & Royal Greenwich



Saturday 19th September 2020

Rebuilt by Christopher Wren after the great Fire of 1666, the iconic domed St.

Paul's Cathedral has been the site of many historic state occasions; including Sir Winston Churchill's state funeral and the Royal Wedding of Prince Charles and Lady Diana Spencer. A busy working Christian community with several daily services, St Paul's welcomes visitors from all over the world to see its awe-inspiring interior. We spend the remainder of the day in Royal Greenwich with its many shops, eating places and attractions, including the National Maritime Museum, the grand Palladian Queen's House, the celebrated tea clipper, Cutty Sark, Greenwich Market and of course the Royal Observatory, which stands on the Greenwich Meridian (includes entry to St Pauls)

Adult: £53.95 S.C: £51.95 Child (6-17): £43.95

Smugglers & lunch at the Pilot Inn



Wednesday 30th September 2020

Today's excursion takes us to the famous Pilot Inn, situated a stone's throw from the sea, in the heart of the breathtaking Dungeness

National Nature Reserve; the UK's only desert. We enjoy a traditional fish & chip lunch, washed down with a cup of tea or coffee, in surroundings that hark back to the smuggling days of Romney Marsh, before continuing on to the attractive, hill-top town of Rye, a former trading port and smugglers haunt, with its timbered houses, specialty shops, tearooms and restaurants (includes small cod, chips, peas, bread & butter, tea/coffee).

Adult/S.C: £46.95

Buckinghamshire Chilterns, Henley & Marlow



Saturday 10th October 2020

Our excursion today takes us through the peaceful wooded lanes and picturesque towns and villages of the Buckinghamshire

Chilterns, with visits to the picturesque riverside towns of Henley & Marlow. Henley "Queen of the Thames" is one of the most beautiful towns in England and location for some Midsomer Murders! Time for lunch in one of the many cafes, shopping in the Georgian fronted High Street, or perhaps a stroll by the river, before we continue on to Marlow, equally beautiful, with its magnificent 19th Century suspension bridge crossing the Thames. We return via Beaconsfield, Amersham, with its collection of thatched cottages, Chesham & Bovington

Adult/S.C: £37.95

Medieval Lavenham & lunch at the Four Horseshoes



**Wednesday 21st
October 2020**

Today's tour takes us across country, via Great Horkesley, Nayland and Lavenheath, to beautiful

Lavenham, the finest medieval village in England. We have the opportunity to explore this historic, half-timbered, former wool town, before making our way to the pretty village of Thornham Magna where we visit, reputedly, the oldest pub in Suffolk, the Four Horseshoes; a family run 12th Century thatched Inn, as lovely on the inside, as it is strikingly beautiful on the outside. After lunch, we make our way home via a scenic route (includes 2-course meal, tea/coffee)

Adult/S.C: £47.50

(Not B & S)

Historic Ely & Welney Swans



**Thursday 5th
November 2020**

Today's delightful tour takes us to the historic city of Ely, full of charm and beauty, and home to one of the most magnificent cathedrals in England. It's market day today, so pick

up a bargain from one of the many stalls, before we make our way to the fascinating Welney Wetland Centre. We enjoy a lovely cream tea, and admire the beautiful feeding swans, from the warmth of a centrally heated hide, before returning home (includes entrance to Welney & cream tea)

Adult/S.C: £44.95

Thursford Christmas Spectacular



**Sunday 22nd
November 2020**

**Friday 27th
November 2020**

Join us for the 2pm matinee performance of this ever-popular Christmas extravaganza...as we walk through the doors we are greeted by a spectacle of colour, Christmas decorations adorn the theatre as we sit down ready to be thrilled by the lights, music and nostalgia of this wonderful show. Advisory age for children, 8 yrs and above. There will be a lunch stop in Swaffam, lunch at own expense. Includes Raised Centre seats (top price). **Balance due: 1st September 2020**

Adult/S.C: £82.95 (22nd)

(Not B & S)

Adult/S.C: £79.95 (27th)

Details of our 2-day Thursford Christmas Spectacular mini-breaks are on page 23

Snape Maltings Christmas Spectacular... Magic of the Movies



**Friday 4th
December 2020**

Following several successful visits to Snape Maltings, we, once again, take our seats for their fabulous Christmas Spectacular. This year, the theme is "Magic of the

Movies", a glittering festive journey through memorable musicals from the silver screen, with dazzling song and dance, a live orchestra, brilliant staging, stunning costumes and lots of surprises! The show is presented by the long established Co-op Juniors, the largest amateur theatre group in the UK. The cast includes performers of all ages, from children through to adults, and they have an excellent reputation. As well as the concert hall, Snape boasts a range of independent craft and gift shops. 4pm performance of the show (top price seats). **Balance due: 15th September 2020**

Adult/S.C: £52

(Not B & S)

Optional pre-booked lunch at Snape Maltings: £18

Christmas at Hever Castle with Lunch



**Thursday 10th
December 2020**

This new excursion for 2020 takes us to enchanting Hever Castle, where the rooms are beautifully

decorated for the festive season, with twinkling Christmas trees and welcoming log fires. Our tour includes a delicious two-course Christmas lunch, with mulled wine/hot spice apple juice and tea/coffee served in the restaurant. There will be ample time to explore the majestic castle and grounds, as well as visit the gift shop, before dusk falls, and the gardens are magically illuminated with up-lighting and colour washes (includes 2-course meal etc, entrance to castle & gardens)

Adults/SC: £62.95

New Years Eve Viennese Gala Concert



**Thursday 31st
December 2020**

Join us, once again, for a spectacular night out at London's Barbican Concert Hall. Herald the New Year

with a sumptuous evening of traditional Viennese favourites; this glittering concert is one way to ensure a fabulous end to the year. 7.30pm performance (includes ticket for concert). Price & terms available June/July.

Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of ticket prices & booking terms

How to book your Day Excursion

Day Excursion Boarding Points

Additional boarding points are available for holidays & short breaks, see pages 27 & 28

- ⊕ Colchester
- ⊕ Stanway, Kings Coaches depot & Tollgate Centre*
- ⊕ Marks Tey, Feering & Kelvedon
- ⊕ Witham (Old Post Office, Town Hall, Bridge Hosp)
- ⊕ Hatfield Peverel & Boreham
- ⊕ Springfield, A12 services
- ⊕ North Springfield
- ⊕ Chelmer Village Way (ASDA & Henniker Gate)
- ⊕ Springfield Rd (Plough, Lionmede & Balmoral Ct)
- ⊕ Chelmsford, Victoria Road
- ⊕ Chelmsford, New London Road
- ⊕ Chelmsford, Waterhouse Lane
- ⊕ Chelmsford, Wood Street
- ⊕ Chelmsford, Gloucester Avenue
- ⊕ Gt Baddow & Galleywood
- ⊕ Stock & Margaretting
- ⊕ Ingatestone & Mountnessing
- ⊕ Shenfield & Brentwood**
- ⊕ Maldon/Heybridge/Langford

Please note:

* There is limited car parking at Kings Coaches depot in Stanway.

**** Brentwood and Shenfield not available for departures marked (Not B&S)**

All of the boarding points listed above are available at the time of booking, should they be required, however, due to natural demand only a selection will be utilised for any one particular excursion. If you book within 14 days of departure only those boarding points already selected will be available to you.

Terms & Conditions

Day Excursions, Theatres & Concerts

1a For direct bookings, either full payment, or the specified deposit, must be made on booking. Where a deposit is paid, the balance must be forwarded by the balance due date (either 6 weeks prior to departure, or the date specified in the excursion description) otherwise ticket(s) will be offered for resale and the deposit forfeited. For some excursions involving theatre or concert tickets, there may be other payment terms, however, this will be made clear in the excursion description.

1b If booking through an agent, full payment must be made on booking.

2a Cancellation/transfer of direct bookings: once tickets are purchased (or deposits paid) refunds will be made, minus the value of the deposit, up until the balance due date. After this date, no refunds will be made, but if you are unable to travel you may pass your ticket to a substitute. You may transfer your booking, to another departure (within the current season), up until the balance due date, after this date full cancellation charges apply. For some excursions involving theatre or concert tickets, there may be other cancellation/transfer terms, however, this will be made clear in the excursion description.

Cancellation Charges:

Before balance due date:	Deposit only
On, or after balance due date:	100%

2b Cancellation of agent bookings: no refunds will be made, however, you may transfer your booking to a substitute.

3 Please refer to pages 25 and 28 for our policy on infectious & contagious diseases, which applies to all departures.

4 Coaches are designated non-smoking; we reserve the right to terminate the journey of anyone who does not comply with this ruling.

5 No alcoholic drinks are to be consumed on coaches.

6 No animals are to be transported on coaches except assistance dogs by prior arrangement.

7 We reserve the right to cancel any trip that is financially unviable due to a low number of people booked, in which case all monies will be refunded. No further liability is accepted. We also reserve the right to cancel, at any time, due to the unforeseen circumstances described in item 9.

8 We reserve the unconditional right to curtail the journey of (a) anyone likely to cause the spread of Infectious/ Contagious diseases (b) anyone causing distress to others through unreasonable conduct. No refunds will be given & we will not be held responsible for any expense incurred.

9 We cannot be held liable for any late arrivals due to circumstances beyond our control. For example delays due to: road works, road traffic accidents, other traffic incidents, and acts of terrorism such as bomb scares, medical incidents concerning passengers, freak weather conditions, fire, industrial disputes and other similar events beyond our control. We accept no liability for any expense incurred due to unforeseen occurrences such as cancellation of shows, concerts and events.

10 If you have an unresolved complaint during your day excursion, please refer to pages 25 & 26 for our complaints procedure, which applies to all departures.

How to book your Day Excursion

- 1 Call Suzanne on **01245 382 397** to check availability and place a provisional booking. You may also email your requirements to: boons-holidays@talktalk.net
- 2 Read our Terms & Conditions and forward your payment, along with your name, address, telephone number, excursion title, excursion date and boarding point. Please mention any special needs; dietary, mobility etc. On booking, please pay* either (a) full amount or (b) the specified deposit, with the balance by the specified due date. If you pay by card or bank transfer, booking information can be given verbally or by email.
- 3 We do not issue written confirmations for excursion payments. Your tickets, along with your boarding time, will be forwarded by post, at least 7 days prior to the excursion departure date.

* If you require a receipt for your payment prior to the tickets being issued please enclose a SAE. Alternatively, please supply your email address and we will email a receipt for your payment(s).

- ⊕ Children under 3 yrs of age travel free of charge on day excursions, reduced rates for older children are available on some departures, please call for details.
- ⊕ Group reductions apply for groups of 7 fare paying passengers & above (see page 31 for details).
- ⊕ Please make all cheques payable to: Boon's Calibre Travel.

Alternatively, you may wish to book through one of our appointed agents:

- ⊕ First Bus Chelmsford
- ⊕ First Bus Colchester
- ⊕ Witham Visitor Information Centre
- ⊕ Gallivant Travel (Ingatestone)

Group discounts cannot be applied if booking via an agent.

All excursions must be paid for in full if booking via an agent.



£369
PER
PERSON

Easter 2020... Splendours of Snowdonia & North Wales

Friday 10th April 2020 • 4 Days

A spectacular break in Llanberis, an attractive lakeside village at the foot of Mt Snowdon, surrounded by breathtaking scenery, in the heart of the Snowdonia National Park.

Our lovely tour includes...The historic town of Caernarfon, with its quaint, narrow streets and mighty 13th century castle, standing proudly on the waterfront.

A spectacular journey on the Ffestiniog Railway through magnificent forests, round horseshoe bends and past stunning lakes and waterfalls on the 700ft ascent from Porthmadog Harbour to the slate-quarrying town of Blaenau Ffestiniog.

The beautiful Isle of Anglesey and captivating, Victorian Beaumaris, with its charming streets, splendid harbour, moated castle and magnificent views across the Menai Strait.

Our travelling days take us to medieval Shrewsbury, an

attractive half-timbered town nestled within a great loop of the River Severn, and historic Lichfield, famed for its stunning three-spired cathedral.

OUR HOTEL

The welcoming AA 3* Royal Victoria Hotel, sits within 30 acres of gardens at the foot of Mount Snowdon, cradled between stunning Welsh lakes and mountains. All tastefully furnished bedrooms, in this beautifully located hotel, have en-suite facilities, some have walk-in showers, and there is a lift.

Royal Victoria Hotel, Llanberis, North Wales.

Tel: 01286 870253 www.theroyalvictoria.co.uk

Snowdon Mountain Railway. www.snowdonrailway.co.uk

INCLUSIONS

- 3 nights dinner, bed & breakfast plus Sunday lunch.
- Porterage • Entertainment • Fare for Ffestiniog Railway.
- All coach travel.

TOUR SUMMARY

Day 1: Outward journey & Lichfield

Day 2: Caernarfon & Ffestiniog Railway

Day 3: Anglesey, Beaumaris & Llanberis

Day 4: Return journey & Shrewsbury

Supplements

Single room: **£NIL (6 only)**

Single occupancy of a twin/double room:

£60 (first 4 only, £75 thereafter)



£375
PER
PERSON

Springtime in Eastbourne & the South Coast

Friday 8th May 2020 • 4 Days

Elegant Eastbourne is a traditional seaside resort on the south coast, with level promenade, pretty gardens and a Victorian pier... perfect for a relaxing holiday.

Our tour includes...The attractive, half-timbered, market village of Alfriston, famous for its 14th Century church "the Cathedral of the Downs" and its thatched clergy house.

Enchanting Herstmonceux, a 15th century red-brick moated castle, one of the finest in Britain, sitting within a beautiful 300 acre estate, with superb themed and formal gardens.

Regency Brighton, a bustling seaside resort with a stunning Royal Pavilion, extensive shopping areas including the chic "Lanes", a pier and many other attractions.

A tour of the pretty Kent villages and the attractive, hill-top

town of Rye, with its wealth of medieval half-timbered buildings.

Royal Greenwich, with its many attractions, including the Cutty Sark & the Royal Observatory, and Polhill Garden Centre.

OUR HOTEL

The excellent AA 3* Best Western Lansdowne, is a traditional, seafront hotel, enjoying an enviable position, at the quieter end of the promenade. All attractively furnished bedrooms have en-suite facilities and many have sea views. There is a lift and some rooms have a walk-in shower.

Best Western Lansdowne Hotel, Eastbourne

Tel: 01323-725 174 - www.bw-lansdownehotel.co.uk

INCLUSIONS

- 3 nights dinner, bed & breakfast • Porterage • All coach travel.
- Entertainment. Entrance to Herstmonceux.

TOUR SUMMARY

Day 1: Outward journey, Polhill, Kent Villages & Rye

Day 2: Herstmonceux & Eastbourne

Day 3: Brighton & Alfriston

Day 4: Return journey & Royal Greenwich

Supplements

Single room: **£NIL (7 rooms only)**

Sea View: **£25 per person (on request)**



£459
PER
PERSON

Wonders of the West Country

Thursday 21st May 2020 • 5 Days

This wonderful break, based in the mid-Devon market town of Tiverton, is one not to be missed. Our three wonderful excursions include the coastal resorts of Lyme Regis and Sidmouth, picturesque Lynton and Lynmouth, the enchanting Exmoor National Park, the picturebook village of Dunster, historic Bideford, the fascinating Quince Honey Farm and beautiful RHS Rosemoor.

A day in North Devon includes the market town of Bideford, with its ancient 24-arched bridge spanning the River Torridge. Ample opportunity to explore the narrow streets, with their brightly coloured shops, and to visit the historic, covered Pannier Market and Butchers Row, before we visit RHS Rosemoor, an enchanting 65-acre garden, with both formal and informal planting, as well as woodland walks, water features and open spaces (admission extra, free for RHS members)

Our excursion into Dorset and East Devon takes us to the beautiful, unspoilt fishing port of Lyme Regis, famous for its Cob harbour and the fossils found along its shore. Travelling along the coast, brings us to the Regency seaside town of Sidmouth a quiet, unspoilt resort, full of character, boasting beautiful parks, beaches, small shops and a wealth of interesting architecture, all nestling beneath majestic red cliffs in the glorious Sid Valley.

Somerset & North Devon are the destination for this circular tour, commencing with a visit to the picturesque village of Dunster, with its 13th century castle, octagonal Yarn Market and 18th century watermill. Heading across Exmoor, via Porlock, we reach the picturesque harbour village of Lynmouth, known as "Little Switzerland", connected to its twin town, Lynton, by remarkable water operated cliff railway dating from 1890. Our final stop is at the Quince Honey Farm, where we have time to browse in the shop, selling natural "bee" products, and take refreshment in the café.

Our travelling days include the Mendip Hills and the beautiful city of Bath, where hot springs, Roman Baths, a splendid Abbey & Georgian stone crescents have attracted visitors for centuries. We also visit the city of Salisbury, situated on the River Avon, with its splendid early English cathedral, crowned by the tallest spire in Britain.

OUR HOTEL

Our hotel is the welcoming, and award-winning, 3* standard Best Western Tiverton, which sits in two and a half acres of mature gardens in the heart of Devon. The spacious, well-appointed en-suite accommodation is arranged over two floors (no lift), with a large number of ground floor bedrooms available; some are adapted for the disabled. The light and modern Galley Restaurant serves an excellent selection of food with locally sourced menus.

Best Western Tiverton Hotel, Tiverton, Mid-Devon
Tel: 01884 256120 - www.bw-tivertonhotel.co.uk

INCLUSIONS

- 4 nights dinner, bed & breakfast • Portage
- All coach travel.

TOUR SUMMARY

- Day 1:** Outward journey & Salisbury
- Day 2:** Bideford & RHS Rosemoor
- Day 3:** Lyme Regis & Sidmouth
- Day 4:** Dunster, Exmoor, Lynton & Lynmouth, Quince Honey
- Day 5:** Return journey & Bath

Supplements

Single occupancy of a twin/double room: **£56**



£475
PER
PERSON

Picturebook Pembrokeshire & the Gower

Monday 1st June 2020 • 5 Days

This lovely five-day tour takes us to a delightful corner of Wales and has something for everyone...coastal scenery, beautiful gardens, hills, mountains and traditional market towns. From our historic hotel in Carmarthen, possibly the oldest town in Wales, we enjoy three fabulous excursions...

Surrounded by some of the finest coastline in Europe, is beautiful St David's, in reality a small village, yet due to its magnificent cathedral, officially the smallest city in Britain. Along the coast, is Fishguard, with a picturesque lower town, of quayside cottages and old harbour, and a main town, famed for its colourful "Last Invasion Tapestry" (said to rival that of Bayeux) housed in the Town Hall. We return alongside the Preseli Mountains.

Our day on the Gower Peninsular, the UK's first designated Area of Outstanding Natural Beauty, starts with a visit to picture-postcard Mumbles, a seaside resort, with spectacular views across the great sweep of Swansea Bay. Later, we are joined by a guide, for coach tour of the area, with its beautiful, unspoilt scenery and magnificent coastline. At the Gower Heritage Centre, located in a 12th century water-powered mill, we enjoy a cream tea.

Another excursion to the coast takes us via Dylan Thomas' castle town of Laugharne, past the vast expanse of Pendine Sands, scene of many land-speed record attempts, to the delightful, ancient walled town of Tenby, an iconic seaside resort with a colourful harbour, beautiful sandy beaches, medieval streets and magnificent views of Caldey Island.

An afternoon at leisure in the market town of Carmarthen or join our excursion to one of Wales' finest gardens, Aberglasney, spectacularly set in the beautiful Tywi valley. The BBC series "A Garden Lost in Time" followed the restoration of the 10 acres of gardens and grade II listed mansion which were "lost", but have been restored to their former glory (admission to garden extra).

Our travelling days take us to the attractive market town of Tetbury, beautifully situated in the Gloucestershire Cotswolds and close to Prince Charles' Highgrove House. In addition, we visit St Fagan's National History Museum, one of Europe's foremost open-air museums, and Wales' most popular heritage attraction, with over forty historic buildings re-erected in the grounds of magnificent St Fagan's Castle (free entry).

OUR HOTEL

Our hotel is the family run Ivy Bush Royal, centrally located in the market town of Carmarthen. This historic, 3 star standard hotel, once a favoured retreat of Lord Nelson & Lady Hamilton, has been sympathetically modernised to blend its old world charm with modern facilities. All en-suite bedrooms are comfortably furnished and well equipped, there is also a lift.

Ivy Bush Royal Hotel Carmarthen, South Wales
Tel 01267 235111 - www.ivybushroyal.co.uk

INCLUSIONS

- 4 nights dinner, bed and breakfast • Porterage
- All coach travel • Gower guided tour & cream tea.

TOUR SUMMARY

- Day 1:** Outward journey & Tetbury
Day 2: St Davids, Fishguard & the Preseli Mountains
Day 3: Tenby & Carmarthen/Aberglasney Garden
Day 4: Mumbles & Gower Peninsular
Day 5: Return journey & St Fagan's

Supplements

Single room: **£NIL (4 only)**

Single occupancy of a twin/double room: **£45**



£469
PER
PERSON

Glorious Lakes & Dales with the Settle-Carlisle Railway

Monday 15th June 2020 • 5 Days

This exciting tour, based at the popular **Hallmark Leyland Hotel**, allows us the opportunity to explore no less than three neighbouring counties; Lancashire, Cumbria & Yorkshire, with the highlight being a journey on the **Settle-Carlisle Railway**...

We make our way to Settle, a bustling, historic North Yorkshire market town, with a wealth of independent shops, cafés, inns and restaurants, situated at the gateway to Upper Ribblesdale, and in sight of the wild and lovely Forest of Bowland. We board the world famous Settle-Carlisle Railway, for a scenic journey across the Dales, and the impressive, 24-arch Ribble Viaduct, to ancient Appleby-in-Westmorland, in the Eden Valley. Appleby is a market town full of old world charm, with a medieval castle, 16th century Moot Hall and Boroughgate, its picturesque main street, described as 'one of the finest in England'.

Our circular tour of the Lake District National Park takes us to the Lakeside and Haverthwaite Railway, where we visit the station café for refreshments. Continuing alongside Coniston Water, inspiration for the Swallows & Amazons stories and site of Campbell's ill-fated water speed attempt, we reach the quaint medieval village of Hawkshead, with its traditional Lakeland cottages, narrow streets, tea shops and inns. We return along the eastern shore of Lake Windermere and the resort of Bowness, Cumbria's most popular destination and home to many attractions, speciality shops and cafes.

The Dewlay Cheese Factory is a traditional family run Lancashire cheesemakers, founded in 1957, where we enjoy a guided tour, refreshments and cheese tasting. Travelling along the Fylde Coast, through the lively town of Blackpool, we reach elegant Lytham St Annes, two neighbouring towns that have grown together to form one delightful seaside resort, nestled along a picturesque stretch of coastline, with well tended lawns, pretty parks, sandy beaches, a Victorian pier, historic

windmill, a 'royal' golf course and stylish independent shops. Our travelling days include a tour of the pretty villages and beautiful scenery of the Peak District National Park and Staffordshire's historic city of Lichfield, home to the only medieval, three-spired cathedral in the UK and birthplace of the 18th century literary figure, Dr Samuel Johnson.

OUR HOTEL

Our hotel is the popular AA 3* Hallmark, a modern, luxurious hotel, on the outskirts of the Lancashire town of Leyland. All bedrooms are well equipped and have en-suite facilities; there is no lift, however, many ground floor rooms are available, including two with walk-in shower. The comprehensive leisure club boasts an indoor swimming pool.

Hallmark Hotel Preston Leyland, Lancashire
Tel: 01772-422 922
www.hallmarkhotels.co.uk/hotels/hallmark-hotel-preston-leyland

INCLUSIONS

- 4 nights dinner, bed and breakfast • Porterage
- All coach travel • Fare for railway
- Tour & refreshments at Dewlay Cheese Factory.

TOUR SUMMARY

- Day 1:** Outward journey & Lichfield
- Day 2:** Dewlay Cheese Factory tour & Lytham St Annes
- Day 3:** Lake District National Park
- Day 4:** Settle, Appleby-in-Westmorland, Settle-Carlisle Railway
- Day 5:** Return journey & Peak District

Supplements

Single occupancy of a twin/double room: **£56**
(first 6 only, £72 thereafter)



£259
PER
PERSON

RHS Harlow Carr Flower Show & Magnificent Chatsworth

Saturday 27th June 2020 • 3 Days

A wonderful short break taking in the floral delights of the Summer Flower Show at Harrogate's Harlow Carr Garden, the beautiful Peak District, Derbyshire's magnificent Chatsworth Estate and the cathedral city of Lincoln, with its ancient castle and medieval Bishops Palace.

Located just outside the floral town of Harrogate, the RHS Harlow Carr Gardens Flower Show is a three-day floral extravaganza not to be missed. As well as the beautiful gardens, there are glorious displays, trade stands, food outlets (including the famous Betty's Café Tearooms), entertainment, experts on hand for advice and much more.

Derbyshire's beautiful Peak District National Park is home to

the Duke and Duchess of Devonshire's, magnificent Chatsworth House & Gardens. The "Palace of the Peaks", as it is known, is widely regarded as the finest palatial residence in England and is always a popular destination.

OUR HOTEL

Our hotel is the welcoming Best Western Milford, a modern hotel ideally located for our tour. This 3* standard venue boasts a relaxed atmosphere, excellent service and the award-winning Watermill Restaurant & Bar. The well-appointed en-suite bedrooms are arranged over two floors, ground and first (no lift, one accessible room).

Best Western PLUS Milford Hotel, nr Leeds, West Yorkshire
Tel: 01977-681 800 www.milfordhotel.co.uk

INCLUSIONS

- 2 nights dinner, bed & breakfast • Porterage
- All coach travel • Entrance to Harlow Carr Flower Show
- Entrance to Chatsworth House & Gardens.

TOUR SUMMARY

Day 1: Outward journey & Lincoln

Day 2: RHS Harlow Carr Gardens Flower Show

Day 3: Return journey, Peak District & Chatsworth

Supplements

Single occupancy of a twin/double room: **£28 (7 only)**

RHS members discount: **£9**



£459
PER
PERSON

Royal Norfolk

Saturday 4th July 2020 • 4 Days

The county of Norfolk is such a splendid region that it deserves to be explored in depth, and on this lovely tour, we hope to achieve just that. Our hotel is a client favourite, the excellent 4* Knights Hill, successfully used, for many years, for our Thursday mini-breaks.

We visit the Georgian market town of Wisbech, Capital of the Fens, to see the stunning floral displays at their annual Rose Fair, one of the finest flower festivals in England.

Our coastal tour takes us to Wells-next-to-Sea, a beautiful resort, with a long sweeping beach and a colourful harbour. We also visit the quaint seaside market town of Sheringham, "jewel

of the north Norfolk coast".

An unmissable visit to Sandringham, the Queen's much loved country retreat, with acres of beautiful gardens, the medieval Church, where the family worship, and a museum, housing the Royal vintage motor collection.

In addition, we visit Coton Orchard Garden Centre, Norfolk Lavender, pretty Wroxham "Capital of the Broads" and take ride on the Bure Valley Steam Railway.

OUR HOTEL

Please refer to page 23 for full details of our hotel.

Best Western "Signature Collection" Knights Hill Hotel & Spa, King's Lynn, Norfolk

Tel: 01553 675566 - www.knightshill.co.uk

INCLUSIONS

- 3 nights dinner, bed & breakfast • Porterage. • All coach travel
- Fare for railway • Entrance to Sandringham.

TOUR SUMMARY

Day 1: Outward journey, Coton Orchard & Wisbech Rose Fair

Day 2: Wells-next-to-Sea & Sheringham

Day 3: Sandringham & Norfolk Lavender

Day 4: Return journey, Bure Valley Railway & Wroxham

Supplements

Single occupancy of a twin/double room:

£40 (first 10 only, £75 thereafter)



£439
PER
PERSON

Majestic Yorkshire...Coast & Country

Thursday 9th July 2020 • 5 Days

This splendid break takes us to majestic Yorkshire, a county of many treasures and always a popular holiday destination. Our three carefully planned excursions include historic towns and cities, beautiful gardens and traditional coastal resorts...a tour not to be missed.

The award-winning Burnby Hall Garden "a jewel in Yorkshire's crown", boasts beautiful lakes, the National Collection of Hardy Water Lilies, formal beds and a natural shrubbery. Burnby was the inspiration of world traveller, Major Percy Marlborough Stewart, and a museum is dedicated to his extraordinary life.

Historic Beverley's attractive cobbled streets, charming courtyards, unspoilt medieval skyline and splendid 13th century Minster, widely regarded as one of Europe's finest Gothic churches, make this market town well worth a visit.

Sewerby Hall is beautifully situated overlooking the sea, and surrounded by award-winning landscaped gardens. The Grade I listed hall has recently been restored to its former Edwardian splendour, and houses interesting displays, including one dedicated to Hull-born aviatrix, Amy Johnson.

Our exploration of the Yorkshire coast includes rugged Flamborough Head, and the seaside resorts of Scarborough and Bridlington...

Bounded by the dramatic North York Moors and the pastures of the North Wolds, Scarborough boasts majestic bays, a ruined cliff-top castle and a busy harbour, in addition, there are acres of gardens, a pleasant promenade and sandy beaches.

Flamborough Head, one of the most spectacular areas of chalk cliffs in Britain, is home to an early 19th century lighthouse and one of the largest colonies of nesting sea birds in England.

The resort of Bridlington is traditionally recognised for its glorious beaches, historic harbour and pretty promenade, however, since filming of the recent Dad's Army movie, the quirky "Old Town" has found fame as fictional Walmington-on-Sea.

Highlights of our two travelling days are visits to the fascinating, walled city of York, renowned for its exquisite architecture, quaint cobbled streets and iconic York Minster, and the university city of Lincoln, known for its magnificent cathedral, ancient castle and medieval Bishops Palace.

OUR HOTEL

Our hotel is East Yorkshire's modern AA 4* Hallmark, beautifully situated within 17 acres of landscaped grounds, with stunning views of the famous Humber Bridge. All stylish en-suite bedrooms are tastefully furnished and well equipped, there are adapted rooms and ground floor rooms (no lift). The leisure centre boasts a gym, sauna and spa. Note: There are 7 steps with a handrail to the hotel restaurant, those with mobility issues may eat in the lounge area if they wish.

Hallmark Hotel, Kingston upon Hull, East Yorkshire.

Tel: 01482-645 212

www.hallmarkhotels.co.uk/hotels/hallmark-hotel-hull

INCLUSIONS

- 4 nights dinner, bed & breakfast • Portage • All coach travel.
- Entrance to Burnby Hall Gardens
- Entrance to Sewerby Hall & Gardens

TOUR SUMMARY

Day 1: Outward journey & Lincoln

Day 2: Flamborough Head & Scarborough

Day 3: Beverley & Burnby Hall Gardens

Day 4: Bridlington & Sewerby Hall

Day 5: Return journey & York

Supplements

Single occupancy of a twin/double room:

£56 (first 9 only)



£489
PER
PERSON

The Dorset Explorer

Monday 20th July 2020 • 5 Days

Join us for a relaxing break based in the South Coast's premier resort, Bournemouth "Queen of the South Coast", with its pier, seven miles of sandy beaches, beautiful parks and gardens, and comprehensive shopping areas; a perfect location from which to explore the delightful county of Dorset, an area immortalised by one of its most famous residents, the Victorian novelist, Thomas Hardy.

Our circular tour to the west of the county takes us to West Bay, a charming fishing village on the Jurassic Coast, which featured in two popular TV series, Broadchurch and Harbour Lights. Our scenic tour continues around Lyme Bay, via the pretty village of Abbotsbury, to elegant Weymouth, a classic English seaside resort, set on a beautiful Georgian bay, with a level promenade, colourful harbour, glorious sandy beaches, a busy marina and an excellent shopping centre.

The Isle of Purbeck is our destination, where we board the Swanage Steam Railway for a nostalgic journey past the striking ruins of Corfe Castle, through the countryside to the Victorian seaside resort of Swanage. Situated at the eastern edge of the world famous Jurassic Coast, Swanage, boasts a traditional pier, a level promenade and a sweeping, sandy bay. We return via Lawrence of Arabia's Warehouse.

An excursion to the pretty Georgian market town of Lymington, situated on the southern edge of the New Forest, a world renowned sailing resort, with two large marinas and the Old Town Quay; still used by commercial fishing boats. We return to our hotel, via a scenic route, for time at leisure in Bournemouth. Alternatively, an afternoon visit to Compton Acres (admission extra), one of the most important ornamental gardens in England, boasting 10 acres of spectacular blooms, trees and shrubs, comprising Italian, Japanese, Rock and Water Gardens.

Our travelling days include historic Arundel, an attractive town, situated on the River Arun, overlooked by its towering castle and impressive cathedral. We also visit the historic city of

Chichester, with its magnificent 12th century cathedral and fine Georgian shopping centre, and, in addition, the beautiful New Forest and the popular Polhill Garden Centre.

OUR HOTEL

Located on the prestigious East Cliff, overlooking the bay, Bournemouth's Ocean Beach Hotel is just a short stroll from the beach and vibrant town centre. Decorated in a modern, rustic beach style with onsite Spa and Italian Café, this 3-star standard hotel boasts comfortable en-suite bedrooms, with modern décor; many have stunning sea views. There is a lift, ground floor rooms, and some rooms have a walk-in shower. For relaxation, guests may use the on-site Spa and the neighbouring hotel's indoor pool.

Ocean Beach Hotel & Spa, Bournemouth, Dorset

Tel: 01202-298 350 - www.ocean-beach.oceana-collection.com

INCLUSIONS

- 4 nights dinner, bed & breakfast • Porterage • All coach travel
- Entertainment • Train fare.

TOUR SUMMARY

Day 1: Outward journey, Polhill & Chichester

Day 2: West Bay & Weymouth

Day 3: Lymington & Bournemouth/Compton Acres

Day 4: Steam Railway & Swanage

Day 5: Return journey, New Forest & Arundel

Supplements

Single room: **£Nil (5 only)**

Single occupancy of a twin/double room:

£56 (first 5 only, £80 thereafter)

Sea View: **£40 per room per night**



North Wales & Charming Cheshire... through the Looking Glass

Thursday 13th August 2020 • 5 Days

This feature-packed five day break explores glorious North Wales, Charming Cheshire & the fascinating Wirral Peninsular. Highlights include a guided tour of Port Sunlight, Lewis Carroll's Daresbury, beautiful Ness Botanic Gardens, Victorian Llandudno, pretty Betws-y-Coed and the historic cities of Chester and Worcester.

We enjoy a guided coach tour of Port Sunlight, a village built in 1888 to house Lever Brothers' 'Sunlight Soap' factory workers. Still a thriving community, it is home to more than 900 Grade II listed buildings, a museum and the Lady Lever Art Gallery, all set in 130 acres of stunning parkland and gardens. We also visit the award-winning Ness Botanic Gardens, a superb 64 acre site, with over 15,000 plants, overlooking the Dee Estuary. A fascinating talk and afternoon refreshments in the village of Daresbury, birthplace of Lewis Carroll, whose life and work is celebrated at the Lewis Carroll Centre and in All Saints Church, where an "Alice in Wonderland" stained glass window has been erected in his memory.

Our circular tour into glorious North Wales takes us via historic Ruthin, set in one of the most beautiful landscapes in Britain, through the castle town of Denbigh, which overlooks the breath-taking Vale of Clwyd, to the popular tourist village of Betws-y-Coed in its magical "Alpine" setting within the Snowdonia National Park. Travelling along the Vale of Conwy brings us to the Victorian resort of Llandudno, a beautiful seaside town with a promenade, pier, superb beaches and panoramic views from the Great Orme, at the summit of its striking headland.

We spend time in ancient Chester, a city of timeless beauty, famous for its almost complete Roman walls, black & white Tudor buildings, a magnificent cathedral and the unique "Rows", galleries which run above the shops.

Our travelling days include the mellow villages of the Cotswolds, and the historic city of Worcester, sitting astride the

River Severn, famous for Royal Worcester porcelain and its magnificent Norman cathedral. We also visit the National Memorial Arboretum, a place of tranquillity and reflection that is a living, growing tribute to those who have served, and continue to serve, our country.

OUR HOTEL

A warm welcome awaits at the 4* Park Royal, a fantastic hotel which blends a beautiful mix of modern facilities with elegant grandeur; part of the hotel having been built in 1831. All beautifully designed en-suite bedrooms are contemporary, well-furnished and attractively co-ordinated, some are on the ground floor and the remainder are accessed via a lift. There is a leisure centre with indoor swimming pool.

Park Royal Hotel, Stretton Road, Stretton, Warrington, WA4 3NS.
Tel: 01925-730 706 - www.theparkroyal.co.uk

INCLUSIONS

- 4 nights dinner, bed & breakfast • Porterage • All coach travel
- Entrance to Ness Botanic Garden • Guided tour of Port Sunlight • Talk and refreshments at Daresbury Church.

TOUR SUMMARY

Day 1: Outward journey & National Memorial Arboretum

Day 2: Port Sunlight & Ness Botanic Gardens

Day 3: Snowdonia, Betws-y-Coed & Llandudno

Day 4: Chester & Daresbury

Day 5: Return journey, Worcester & the Cotswolds

Supplements

Single occupancy of a twin/double room:
£56 (8 only, £80 thereafter)



£549
PER
PERSON

The Idyllic Isle of Wight

Monday 31st August 2020 • 5 Days

Once again, we return to the idyllic Isle of Wight for a relaxing break at Shanklin's excellent Bourne Hall Country Hotel. The unique, diamond-shaped island is just 23 miles wide and 14 miles long, yet has an abundance of stunning coastline, gorgeous countryside, historic buildings, award-winning attractions and picturebook villages.

We visit Queen Victoria's summer retreat, Osborne House, with its opulent and extravagant interiors, extensive grounds, with stunning views across the Solent, and Swiss Cottage – a chalet built for the royal children (admission extra, EH Members: Free). Alternatively, opt for a 10 mile round trip through the beautiful countryside on the award-winning Isle of Wight Steam Railway (train fare extra) and spend some time in the elegant seaside resort of Ryde, on the eastern shore of the island, with its long pier, sandy beaches, esplanade and beautiful gardens.

Alum Bay, with its world-famous cliffs, comprising 21 shades of coloured sand, and views of the iconic "Needles", is the island's most notable attraction, and an essential visit. The remainder of the day is spent in the historic port of Yarmouth, with its busy harbour and some of the oldest architecture on the island, and magical NT Mottistone, a 20th-century garden, set in a sheltered valley, with shrub-filled banks, hidden pathways and colourful herbaceous borders; the Mediterranean-style planting scheme, taking full advantage of its southerly location (admission extra, NT Members: Free)

The quintessential English village of Godshill, overlooked by a hill-top, medieval church, boasts an array of charming thatched-roofed buildings, a highly detailed model village, and an attractive winding main-street. We also spend time in the traditional resort of Shanklin, with its glorious golden sands, dramatic sandstone cliffs, tranquil gardens and lovely "Old Village", with pretty cottages, housing a wonderful selection of gift shops and tearooms, as well as the IOW Donkey Sanctuary (free admission), where volunteers look after around 100 of

these gentle creatures in tranquil surroundings.

Our travelling days include short sea crossings between Southampton & East Cowes, and visits to cathedral city of Winchester and the maritime, waterfront city of Portsmouth.

OUR HOTEL

Our hotel is the family run, 3* Bourne Hall, an elegant Country House, set in mature grounds, south of Shanklin "old village" on the Isle of Wight. Situated in an elevated position at the foot of Luccombe Downs, the hotel enjoys exquisite sea views. Originally built in the late 1860's, said to be for one of Queen Victoria's ladies in waiting, the "house" still retains its sense of history, whilst providing comfortable, modern accommodation. All well-appointed bedrooms have en-suite facilities and are located on ground, first and second floors (no lift). There is an indoor swimming pool.

Bourne Hall Country Hotel, Shanklin, IOW
Tel: 01983 862820 - www.bournehallhotel.co.uk

INCLUSIONS

- 4 nights dinner, bed & breakfast • Porterage • All coach travel
- Ferry crossings.

TOUR SUMMARY

- Day 1:** Outward journey & Winchester
- Day 2:** Alum Bay, Yarmouth & Mottistone Manor
- Day 3:** Osborne House/IOW Steam Railway & Ryde
- Day 4:** Donkey Sanctuary, Godshill & Shanklin
- Day 5:** Return journey & Portsmouth

Supplements

Single room: **£Nil (4 only)**

Single occupancy of a twin/double room:
£60 (subject to availability)



£499
PER
PERSON

Elegant Paignton & Devon's Cream

Monday 14th September 2020 • 5 Days

A charming break, taking in some of Devon's many treasures, based at the excellent Redcliffe, for many years one of our most popular hotels. In addition to our carefully planned excursions, our delightful resort of Paignton has many attractions; golden beaches, a promenade, gardens, a picturesque harbour and the spectacular Paignton to Dartmouth Steam Railway, to name just a few.

Our tour explores the atmospheric Dartmoor National Park, famed for freely roaming ponies and a unique landscape of stunning views, awe-inspiring granite tors, deep wooded valleys, fast flowing rivers and rugged wide open spaces. On the edge of Dartmoor, and astride the River Tavy, we find charming Tavistock, with its lively town centre, busy Pannier Market, and a wealth of shops and restaurants. On the opposite side of the National Park, located in an old pottery, is the interesting House of Marbles, a working glass and games factory, with a museum, shop and café.

Venturing into East Devon, we spend time in Regency Sidmouth and award-winning Bicton Park Botanical Garden. A characterful resort, nestling beneath majestic red cliffs in the glorious Sid Valley, Sidmouth boasts pretty parks, beaches, interesting shops and a wealth of history. Bicton, described as "a delight for gardeners", is home to many rare and beautiful species from around the world. Attractions include the Palm, Tropical, Arid and Temperate Houses, as well as an arboretum, a museum, a stunning Italian Garden, and a woodland railway.

Our two half-day excursions take us to seafaring Dartmouth and Victorian Torquay. Situated on the beautiful Dart estuary is historic Dartmouth, one of South Devon's most enchanting towns, whose ancient narrow streets and scenic riverside setting make it a popular film location. Torquay, one of the West Country's principal resorts, is set on a magnificent bay with elegant villas, iconic palm trees, busy harbour, extensive

shopping areas and amazing sea views.

Our travelling days include the city of Salisbury, situated on the River Avon, with its splendid early English cathedral, and also, Bradford-upon-Avon, a charming Wiltshire town with a wealth of architectural treasures and delightful, narrow streets.

OUR HOTEL

The AA 3* Redcliffe, is an elegant hotel set in three acres of grounds in the centre of the "English Riviera", with panoramic views across stunning Tor Bay. The hotel, formally a grand private residence, has retained many of its unique features, including the fine carved staircase, elegant lounges and beautiful ballroom. Most of the well-appointed en-suite bedrooms are accessed via a lift, however, there are a few steps to some. There are ground floor rooms and rooms with walk-in showers. The leisure complex boasts an indoor pool.

The Redcliffe Hotel, Paignton, Devon. Tel: 01803 526397
www.redcliffehotel.co.uk

INCLUSIONS

- 4 nights dinner, bed & breakfast • Portage • All coach travel.
- Admission to Bicton Park Botanical Garden

TOUR SUMMARY

Day 1: Outward journey & Bradford-upon-Avon

Day 2: Sidmouth & Bicton Park Botanical Garden

Day 3: Tavistock, Dartmoor National Park & House of Marbles

Day 4: Torquay & Dartmouth

Day 5: Return journey & Salisbury

Supplements

Single Room: **£Nil (10 only)**



£459
PER
PERSON

Splendours of Durham & Northumberland

Thursday 24th September 2020 • 5 Days

An exciting break, which explores the splendours of Durham and Northumberland, a region boasting a wealth of beautiful scenery, stunning beaches, imposing castles and award-winning attractions.

Our tour of the stunning Northumberland coastline takes us via the traditional fishing village of Seahouses and along the coast road to Grace Darling's Bamburgh, a resort boasting award-winning beaches, an imposing castle and views across to the Farne Islands. Today's highlight is the Holy Island of Lindisfarne, birthplace of Christianity in Northumbria, accessible only at low tide via a causeway. Prepare to enter another world as we discover the many treasures of this unique settlement with its 16th century castle, colourful natural harbour, picturesque village and ancient priory.

A day in County Durham gives us the opportunity to experience the award-winning Beamish Open Air Museum, a wonderful recreation of Northern life (admission extra). Set in beautiful countryside, Beamish, which can be explored on foot or by vintage tram, boasts many carefully restored exhibits, including a 1900's town, an Edwardian railway station, a 1940's farm and a school house. Those who have seen Beamish, may wish to join our alternative excursion to the National Railway Museum "Locomotion" at Shildon (free entry) and the university city of Durham, beautifully situated in a loop of the River Wear, with its winding cobbled streets and iconic cathedral, dominating its magnificent skyline.

Back in Northumberland, we visit the medieval town of Alnwick, with its cobbled streets and traditional buildings. The centrepiece is Alnwick Castle, reputedly one of the finest in England, often referred to as the "Windsor of the North". From Alnwick we travel to NT Cragside, the first house in the world to be lit by hydroelectricity and former home of Victorian inventor, Lord Armstrong. Known as "a wonder of its age", Cragside is crammed full of ingenious gadgets and boasts

incredible gardens. We return to our hotel across the scenic Northumberland National Park and alongside Hadrian's Wall. Admission to Cragside extra, NT members FREE

Our travelling days include Gormley's "Angel of the North", the fascinating, walled city of York, renowned for its exquisite architecture, tangle of quaint cobbled streets and the iconic York Minster, and the picturesque, riverside town of Newark-on-Trent, with its imposing 12th century castle and Georgian market square.

OUR HOTEL

Our hotel is the AA 4* Holiday Inn Gosforth Park, set in 16 acres of grounds in Seaton Burn, just north of Newcastle. The stylish en-suite bedrooms are arranged over two floors, with many on the ground floor, and two adapted for the disabled. There is a lift and a leisure centre with indoor swimming pool.

Holiday Inn Gosforth Park, Seaton Burn, Newcastle upon Tyne - Tel: 0191 201 9988
www.hinewcastlegosforthpark.co.uk

INCLUSIONS

• 4 nights dinner, bed & breakfast • Portage • All coach travel.

TOUR SUMMARY

- Day 1:** Outward journey & Newark-on-Trent
- Day 2:** Alnwick, Cragside House & Hadrian's Wall
- Day 3:** Bamburgh & Holy Island (Lindisfarne)
- Day 4:** Beamish/Durham & Locomotion
- Day 5:** Return journey & York

Supplements

Single occupancy of a twin/double room:
£66 (first 9 only)



£259
PER
PERSON

Lakes, Peaks & Blackpool Illuminations

Saturday 3rd October 2020 • 3 Days

The highlight of this feature-packed short break is a six-mile drive through the famous Blackpool Illuminations, a breathtaking annual spectacle since 1879. It's said that everyone should see the illuminations at least once in their lifetime, so join us for the "greatest free light show on earth".

In addition, we explore Cumbria's glorious Lake District National Park, our route taking us via Newby Bridge and along the eastern shore of Lake Windermere. We visit the award-winning floral village of Cartmel, home of the Sticky Toffee Pudding, and the popular resort of Bowness-on-Windermere, with its many attractions.



£249
PER
PERSON

Christmas Markets & Majestic Castle Howard

Saturday 14th November 2020 • 3 Days

This festive break gives us shopping opportunities galore, as well as the opportunity to soak up the wonderful atmosphere of majestic Castle Howard and the magnificent city of York.

The historic streets of the charming medieval city of York are transformed for the ultimate Christmas extravaganza. Alongside the usual high street names, are unique specialist shops and the magical St Nicholas Market.

Castle Howard, set within the breathtaking Howardian Hills, is one of Britain's finest historic estates. At Christmastime the magnificent 18th century residence, is beautifully decorated, with many of its exquisite rooms open to the public. A number

Our travelling days include a visit to the picturesque town of Newark-on-Trent, with its imposing 12th century, riverside castle and fine Georgian market square, and Derbyshire's attractive market town of Bakewell, beautifully situated on the River Wye, world renowned for its Bakewell Pudding.

OUR HOTEL

Our hotel is the popular AA 3* Hallmark, a modern, luxurious hotel, on the outskirts of the Lancashire town of Leyland. All bedrooms are well equipped and have en-suite facilities; there is no lift, however, many ground floor rooms are available, including two with walk-in shower. The comprehensive leisure club boasts an indoor swimming pool.

Hallmark Hotel Preston Leyland, Lancashire

Tel: 01772-422 922

www.hallmarkhotels.co.uk/hotels/hallmark-hotel-preston-leyland

INCLUSIONS

• 2 nights dinner, bed & breakfast • Porterage • All coach travel

TOUR SUMMARY

Day 1: Outward journey & Newark-upon-Trent

Day 2: Lake District National Park & Blackpool Illuminations

Day 3: Return journey & Peak District National Park

Supplements

Single occupancy of a twin/double room: **£36**

of shops selling a festive fayre will also be open.

Our tour also includes Birmingham's Frankfurt Christmas Market, the largest authentic German Christmas market outside Germany & Austria. In contrast, new to the city centre, is the world's largest Primark.

OUR HOTEL

Our hotel is the welcoming Best Western Milford, a modern hotel ideally located for our tour. This 3* standard venue boasts a relaxed atmosphere, excellent service and the award-winning Watermill Restaurant & Bar. The well-appointed en-suite bedrooms are arranged over two floors, ground and first (no lift, one accessible room).

Best Western PLUS Milford Hotel, nr Leeds, West Yorkshire

Tel: 01977 681800 www.milfordhotel.co.uk

INCLUSIONS

• 2 nights dinner, bed & breakfast • Porterage
• All coach travel • Entrance to Castle Howard

TOUR SUMMARY

Day 1: Birmingham's Frankfurt Christmas Market/The world's largest Primark

Day 2: York Christmas Market & St Nicholas Fair

Day 3: Castle Howard at Christmas

Supplements

Single occupancy of a twin/double room: **£28**



£489
PER
PERSON

A Scottish Panorama... including the Isle of Arran & Argyll

Monday 12th October 2020 • 5 Days

What a wonderful time of year to visit Scotland; sit back and admire the breathtaking colours of autumn, a dazzling profusion of warm reds and golds, on our three fabulous excursions, which radiate from our popular four star hotel. A tour not to be missed.

Our tour includes a day on the fascinating Isle of Arran, where we are joined by the excellent local guide, Iain Hendry, for an enjoyable coach tour of this beautiful island. Affectionately known as "Scotland in Miniature", Arran boasts mountainous scenery, stunning seascapes, picturesque towns (including Brodick, the capital), historic castles, beautiful gardens, mystical standing stones & unspoilt beaches.

In addition, we travel northward, along the western shore of stunning Loch Lomond, via the villages of Tarbet & Arrochar – at the tip of Loch Long, through Glen Croe and the "Rest and be Thankful" pass, to the distinctive white painted town of Inveraray, on the shore of Loch Fyne, with its majestic castle, maritime museum and famous old jail. We return alongside Loch Eck and through the beautiful Argyll Forest Park to the resort of Dunoon, from where we make a short sea crossing back to our hotel.

Our day of Scottish heritage takes us, via a scenic route, into the heart of the region, where we find historic New Lanark Mill & Village, a World Heritage Site set in a spectacular gorge, within the stunning Falls of Clyde Wildlife Reserve. The village, originally founded in 1785 by mill manager and social pioneer, Robert Owen, now boasts an award-winning visitor centre, mill workers homes, the village store, working textile machinery, a cafe, and the Mill Shop, selling gifts & local produce. We return via the excellent and award-winning Riverside Museum (free

entry) of Transport, Travel, Industrial Heritage & Life, situated within a contemporary modern building on the Quay, overlooking the River Clyde and Glasgow's majestic 19th century Tall Ship, Glen Lee.

OUR HOTEL

Be assured of a warm welcome from the AA 4* Riverside Lodge Hotel, situated on the outskirts of the town of Irvine, on the Ayrshire coast, one of Scotland's most beautiful areas. The hotel offers a superb range of facilities, comfortable, modern en-suite bedrooms, a contemporary Brasserie restaurant and a spacious lounge. There is no lift; however, there are many ground floor rooms, including one equipped for the disabled.

Riverside Lodge Hotel, 46 Annick Rd, Irvine KA11 4LD
Tel: 01294-279 274 www.riversidelodgehotel.co.uk

INCLUSIONS

- 4 nights dinner, bed & breakfast • Portage
- Welcome hot drink • All coach travel • All ferry crossings
- Entrance to New Lanark • Guided tour of Arran

TOUR SUMMARY

Day 1: Travel to Ayrshire

Day 2: Visit New Lanark Mill World Heritage Site & the Riverside Museum

Day 3: Guided coach tour of the Isle of Arran

Day 4: Loch Lomond, Inveraray & the Argyll Forest Park

Day 5: Return to Essex

Supplements

Single occupancy of a twin/double room: **£66 (10 only)**



£439
PER
PERSON

The Cream of Cornwall

Thursday 29th October 2020 • 5 Days

Once again, we join our friends at the Rosemundy House Hotel in picturesque St Agnes, a thriving community with beautiful beaches and breathtaking scenery. This bustling Cornish village is overlooked by the remains of stone built engine houses, a reminder of the village's mining past, and is known for "Stippy Stappy" the row of pretty sea captains cottages, which tumble down the hillside.

During our tour, we travel to the most South Westerly point of mainland Britain, the famous landmark, Lands End, with its spectacular sea views. We have the opportunity to enjoy the natural splendour of this unique location, with its many attractions, before taking a scenic route, round Mounts Bay, past magical St Michaels Mount, to the popular seaside resort of Falmouth, known as "the Queen of the Cornish Riviera", with its mild sub-tropical climate, a deep natural harbour and fine shopping centre.

We also explore two historic Cornish ports, both with their own claim to fame...

The harbour village of Charlestown, is a Georgian "new town" developed in the 1700's to export copper and china clay. Largely, unspoilt, with rugged coastal views and a working port, the original grade II listed harbour is a popular film location and was used for the recent TV series, Poldark.

One of Cornwall's oldest towns, is the idyllic, picturesque fishing port of Padstow, which sits at the head of the beautiful Camel estuary. With its narrow winding streets and colourful harbour, Padstow is well known for its fine, locally produced food and celebrity chef, Rick Stein's, famous fish restaurant.

In addition, we spend time in Truro, the "capital" of Cornwall, with its comprehensive pedestrianised shopping area, historic buildings, parks and magnificent cathedral. Also, Healey's Cornish Cyder Farm, the largest Cornish Cider maker in Cornwall, and the only distillers making Cider Brandy & Fruit spirits.

Our travelling days include historic Wells, the smallest city in England, with its beautiful cathedral and moated Bishops Palace. We also visit Jamaica Inn, immortalised in Daphne du Mauriers book of the same name, and the Wilton Shopping Village.

OUR HOTEL

Our hotel is the welcoming, family run AA 3* Rosemundy House, an elegant Queen Anne residence dating back to the 1780's, beautifully situated amongst secluded gardens & woodlands, where we are assured of a warm welcome and excellent cuisine. All well-appointed bedrooms are on either the ground or first floor (no lift), all rooms have en-suite facilities, and some have walk-in showers. There are two comfortable lounges and meals are served in the attractive "Tom Noggi" restaurant.

Rosemundy House Hotel, St Agnes, Cornwall.
Tel: 01872-552 101 www.rosemundy.co.uk

INCLUSIONS

- 4 nights dinner, bed & breakfast • Portage
- All coach travel • Entertainment • Sherry reception.

TOUR SUMMARY

Day 1: Outward journey, Wilton & Jamaica Inn

Day 2: Charlestown, Truro & Healey's Cider

Day 3: Padstow & St Agnes

Day 4: Lands End & Falmouth

Day 5: Return journey & Wells

Supplements

Single room: **£Nil (5 only)**

Single occupancy of a twin/double room:
£56 (subject to availability)



£229
PER
PERSON

Thursford Christmas Spectacular

Sunday 29th November 2020 • 2 Days
Sunday 13th December 2020 • 2 Days

A wonderful pre-Christmas break in the county of Norfolk, with the highlight being the marvellous Thursford Christmas Spectacular...a sell-out festive extravaganza not to be missed.

The amazing Thursford Christmas Spectacular, with its cast of professional, singers, dancers, musicians and a comedian, is a show like no other, and never fails to delight. The auditorium, beautifully adorned with sparkling decorations, and the shops, full-to-the-brim with Christmas gifts, creates the most magical atmosphere. Add to this, the awe inspiring Phil Kelsall, playing the Mighty Wurlitzer, and you have a recipe for success.

In addition to the show, we visit the popular Coton Orchard Garden Centre, the cathedral city of Norwich and the pretty

village of Wroxham "Capital of the Broads".

OUR HOTEL

Once again, our hotel is the superb AA 4* Knights Hill, a restored farm complex, set in 11 acres of grounds. All smartly decorated en-suite bedrooms are equipped with the usual facilities and are located on the ground and first floor (no lift). There is an indoor swimming pool and an adapted bedroom.

Best Western Knights Hill Hotel, King's Lynn, Norfolk - Tel: 01553 675566 - www.knightshill.co.uk

INCLUSIONS

- 1 night half-board (bed, breakfast & lunch) • Portage
- All coach travel • Thursford Spectacular (top price ticket).

TOUR SUMMARY

Day 1: Outward journey, Coton Orchard, lunch & evening performance of Thursford Christmas Spectacular

Day 2: Return journey, Norwich/Wroxham*

* We drop off in Norwich first and then take the remainder of the party to Wroxham.

Supplements

Single occupancy of a twin/double room:

£10 (first 10 only, £25 thereafter)

THURSFORD DAY EXCURSIONS - PAGE 7

DON'T MISS OUR DEVONSHIRE CHRISTMAS TOUR - SEE PAGE 24 FOR DETAILS



£499
PER
PERSON

New Year on the South Coast

Wednesday 30th December 2020 • 4 Days

What better way to see out the old year and welcome the new one...join us in Dorset's popular seaside resort of Bournemouth, where we welcome the New Year with style.

After settling to our rooms, the festivities commence with a welcome reception of canapes and bubbly, followed by dinner and live entertainment. On New Year's Eve, a Gala Dinner will be served, with a Highland Piper making an appearance; live entertainment takes us into 2021. After a relaxing New Year's Day, we meet again for afternoon tea, served with chef's treats. Our farewell dinner is followed by live entertainment.

In addition, we enjoy visits to the Regency resort of Brighton, the popular Polhill Shopping Village, historic Winchester "the

perfect English city" and the traditional, Georgian seaside town of Weymouth. We also drive through the beautiful New Forest and have time at leisure in Bournemouth.

OUR HOTEL

Located on the prestigious East Cliff, Bournemouth's Ocean Beach is a short stroll from the seaford and vibrant town centre. This 3-star standard hotel boasts comfortable en-suite bedrooms, with modern décor. There is a lift, ground floor rooms and walk-in showers. For relaxation, guests may use the on-site Spa and the neighbouring hotel's indoor pool.

Ocean Beach Hote, Bournemouth - Tel: 01202-298 350
www.ocean-beach.oceana-collection.com

INCLUSIONS

- 3 nights dinner, bed & breakfast • Portage • All coach travel.

TOUR SUMMARY

Day 1: Outward journey, Polhill, Winchester & New Forest

Day 2: Weymouth

Day 3: Bournemouth

Day 4: Return journey & Brighton

Supplements

Single room: **£Nil (5 only)**

Single occupancy of a twin/double room: **£60**

Sea view: **£40 per room per night**



£599
PER
PERSON

A Devonshire Christmas

Wednesday 23rd December • 5 Days

Meet with friends, old and new, on our lovely Christmas break, which this year takes us into the West Country and the market town of Tiverton. For your delight, in addition to the festive program provided by our hotel, we visit beautiful Exmoor, Regency Sidmouth, charming Bradford-on-Avon and popular Wilton. As usual there will be the opportunity to visit a local pantomime.

A great hotel, convivial company and the usual Boon's extras; we're confident our 2020 seasonal celebration will be a winner.

On our outward journey we visit the delightful Wiltshire town of Bradford-on-Avon, with its wealth of architectural treasures. On arrival at our hotel, we enjoy welcome refreshments. After dinner is served in the restaurant, we are free to relax in the lounge or join in with a fun game of bingo.

On Christmas Eve we drive into the beautiful Exmoor National Park, with its unique landscape of moorland, woodland and valleys, returning in time for a light lunch. Relax this afternoon, or take a stroll into Tiverton. Dinner is followed by live entertainment. On our return from midnight mass (transport provided), warming coco and a mince pies are served.

Merry Christmas!!! A relaxing morning and time to open presents or to attend church services (coach transport is not provided today). Our lovely Christmas lunch, with all the trimmings, is served in the Gallery Restaurant and there will be gifts for all. This afternoon, enjoy tea and cake, while watching the Queens speech. Tonight's evening meal is buffet style and is followed by a quiz.

Our Boxing Day excursion takes us to the Regency resort of Sidmouth, which nestles beneath majestic red cliffs in the glorious Sid Valley. We return to our hotel via the city of Exeter, where we drop off those attending the optional Pantomime. This evening's "Devon" themed farewell dinner is followed by live entertainment.

The lunchtime stop on our return journey will be the Wilton Shopping Village, in its relaxed riverside setting.

OUR HOTEL

The welcoming, award-winning Best Western Tiverton, is a 3* standard hotel, sitting in two and a half acres of mature gardens, in the heart of Devon. The well-appointed en-suite accommodation is arranged over two floors (no lift), with a large number of ground floor bedrooms and some adapted for the disabled. The light and modern Galley Restaurant serves an excellent selection of food with locally sourced menus.

Best Western Tiverton Hotel, Tiverton, Devon,
Tel: 01884 256120 - www.bw-tivertonhotel.co.uk

INCLUSIONS

- 4 nights dinner, bed & breakfast plus 2 lunches • Porterage
- All coach travel • Christmas package • Christmas gift
- Raffle & chocolates on the coach.

Note: This programme is based on the latest information available; we reserve the right to make changes, as necessary, should the hotel amend their arrangements.

TOUR SUMMARY

- Day 1:** Outward journey & Bradford-on-Avon
- Day 2:** Exmoor National Park & Tiverton
- Day 3:** Christmas Day
- Day 4:** Sidmouth & Exeter/optional Pantomime
- Day 5:** Return journey & Wilton

Supplements

Single occupancy of a twin/double room: **£48 (first 12 only, £96 thereafter)**
Pantomime (Robin Hood): **£29 per person**

Holiday & Short Break Fair Trading Agreement 2020

YOUR CONTRACT WITH US

1 You pay a deposit

When you make your booking, you must complete a booking form, accepting on behalf of your party, the terms of this Fair Trading Agreement, and also pay a deposit of £50 per person per holiday for UK mainland tours and £60 per person per holiday for all other destinations. Please refer to page 29 for Travel Insurance information.

2 You pay the balance

The balance payment of the holiday must be paid via the office at which you made your booking at least 6 weeks before the holiday departure date (at least 9 weeks for Thursford Spectacular short breaks) If you book within the applicable balance due period you must pay the full holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply cancellation charges set out in paragraph 4 - "If you cancel your holiday".

3 If you change your booking

If, after our confirmation has been issued, you wish to change to another of our holidays, or change departure date, we will do our utmost to make the changes, provided that written notification is received at our office from the person who signed the booking form, not later than the date on which the original holiday balance was due for payment. This must be accompanied by a payment of £10 to cover administration costs. Any alteration made by you later than the original balance date will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out below. You may only transfer to another tour departing within the current year. If you wish to make a transfer, it has to be to a completely new departure, you may not simply transfer the funds to another existing booking.

Other alterations such as the addition of requests or a change of boarding point that require reconfirmation to be issued must be notified and accompanied by a payment of £10 to cover administration costs.

Other alterations such as the addition of requests or a change of boarding point received less than 15 days before departure must be notified and accompanied by a payment of £10 to cover administration costs.

4 If you cancel/curtail your holiday

You, or any members of your party may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office at which you made your booking. As this incurs administration costs we will retain your deposit and, in addition, apply the cancellation charges shown below:

NOTIFICATION RECEIVED IN WRITING:

Before balance due date* : **DEPOSIT ONLY**

On, or after balance due date:

100% OF TOTAL HOLIDAY COST

* **The balance due date will be clearly stated on your invoice.**

If the reason for cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim these charges.

If you are prevented from travelling you may transfer your booking to another person (substitute), however, as this incurs administration costs a nominal charge of £10 will be charged.

Both you and your substitute will be equally responsible to pay any balance due and your substitute will be required to purchase the appropriate travel insurance. If you curtail your holiday, 100% cancellation charges apply.

5 If you have a complaint

If you have a complaint during your holiday, please inform BOTH the supplier (e.g. Hotel) AND your driver/courier immediately who will do his/her utmost to resolve the problem. If the matter cannot be put right on the spot, you must complete a complaint report form which can be obtained from your driver/courier and follow up the matter in writing within 14 days of the completion of your holiday. Details of your complaint must be sent to The Tour Manager, Boon's Calibre Travel, The Homestead, Ulling Road, Hatfield Peverel, Chelmsford, Essex, CM3 2LY quoting your booking reference, holiday destination and departure date. It is therefore a condition of this contract that you communicate any problem to the supplier of the service in question AND to the driver/courier whilst in the resort and complete a written report form. Failure to establish your complaint, in writing, immediately in accordance with the above procedure will mean that we cannot accept responsibility since we have been deprived of the opportunity to investigate and rectify the problem. Claims made after completion of the tour for which the supplier and driver/courier have not been informed and a complaint form has not been completed will not be entertained since no prior notice of the problem has been given and thus the opportunity to investigate/rectify the problem has not been given. (see page 26, item 5).

Note: The "Client Satisfaction & Comment Forms" that we distribute at the end of your tour are feedback forms, NOT complaint report forms.

6 Statutory Authorities

Our brochures/leaflets are issued subject to applicable Acts of Parliament and Government Regulations and the company reserves the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tours run.

7 Conditions of Carriage

When you travel on an aircraft, train or ship, the conditions of carriage of that carrier apply and are subject to National and International conditions which may limit or exclude liability. Your contract made under the terms of this Fair Trading Agreement is subject to English (Scottish) law and jurisdiction. Should any coach journeys be operated by vehicles other than owned by our preferred Coach operator the specification may be different to that detailed in our brochures/leaflets. The Public Service Vehicles (Conduct of Drivers, Inspectors, Conductors and Passengers) Regulations as amended in 1990 & 2015 apply.

8 Other Terms

a) In consideration to other travellers, on a holiday you may not: (i) Bring a pet or other animal (except assistance dogs by prior arrangement), (ii) Play a radio or similar item on a coach, (iii) Smoke while on a coach (iv) Take calls from mobile telephones while on a coach, unless in an emergency (v) Make calls from mobile telephones while on a coach, unless absolutely necessary and it can be done without annoyance to others.

b) You are responsible for ensuring that you are at the correct departure point at the correct time, we

cannot be liable for any loss or expense suffered by clients because of their late arrival at any departure point.

c) All listed excursions are included in the price of all holidays unless stated otherwise, refunds cannot be made to passengers not wishing to take part in included excursions.

d) Admission fees and fares for attractions are not included in the price of the holiday unless otherwise stated in the tour description.

e) Hold luggage must consist of no more than one medium sized suitcase per person (max size: 20" x 28", max weight: 20 kilos), correctly labelled with a Boon's Calibre Travel label. The desire to take additional items, such as collapsible wheelchairs, should be notified to the Boon's Calibre Travel office in writing. Your driver will load your luggage on to the coach but it is your responsibility to ensure that it is actually loaded. We will only accept responsibility for loss or damage to luggage if it is as a direct result of improper handling by one of our staff. Please do not leave luggage or personal belongings on unattended coaches overnight, we cannot accept responsibility for loss or damage to items left in this way.

9 Rights of Refusal

Boon's Calibre Travel reserves the unconditional right to refuse a booking, or terminate a clients holiday in the event of unreasonable conduct which in Boon's Calibre Travels opinion is likely to cause damage, distress, danger, or annoyance to other clients, employees, property, or to any third party. If you are prevented from travelling or continuing your holiday by such a termination, Boon's Calibre Travels responsibility for your holiday ceases. Full cancellation charges will apply and Boon's Calibre Travel will be under no obligation for any refund, compensation, or loss, which you may incur.

10 Infectious or Contagious Diseases

For the health and safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition. If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious. Should you fall ill during your holiday please advise your coach driver and the hotel reception immediately. Infectious or contagious diseases can be passed on very quickly; in order to protect others we reserve the right to request that you and your party leave, or be confined to your room, if we believe that your condition makes this necessary. You will not be able to return home on the coach if you are still infectious/contagious on the final day of your holiday. Should you knowingly travel while infectious/contagious you may be held responsible for any resulting illness, expense or inconvenience caused to our clients, staff and/or any third party. If you are refused travel or asked to leave, full cancellation/curtailment charges will apply and we will not be held responsible for any expense you may incur. If you are confined to your room, no refunds will be made.

11 Holiday Insurance

We strongly recommend that you take out adequate insurance to cover you for cancellation, illness, personal injury, or death during the course of your holiday and take no responsibility for any expense incurred as a result of you having insufficient, or no, insurance protection. Please refer to page 29 for additional information.

Holiday & Short Break Fair Trading Agreement 2020

12 People with special needs

We accept bookings from people with special needs, however, any disability must be highlighted by forwarding a letter with all details to the Boon's Calibre Travel office, please ensure that the letter is acknowledged. We stress that we cannot guarantee any requests that are made, but we normally find that most hotels respond favourably in such circumstances. If we are not informed in this way we cannot be held responsible for any inconvenience or costs incurred by the client and this may include our refusal to take you on holiday or to complete your holiday arrangements. Please note that 100% cancellation charges would apply in these circumstances. You should be aware that although many hotels cater for wheelchairs there still might be steps or stairs to contend with (this will also apply to places visited on excursions). We would strongly recommend that people with special needs do not travel alone unless they are totally self-sufficient. Our coach drivers will gladly give assistance when required, however, it is not possible for the coach driver, or fellow passengers, to become full-time carers for the duration of the tour. We regret that we are unable to accept bookings from customers whose special needs make them heavily dependant on others, unless they are accompanied by a dedicated travelling companion who will assist them throughout the tour. Should the decision to refuse a booking be disputed by the customer, a Doctors 'Certificate of Fitness to Travel Unaccompanied' will be required (at customers own expense).

13 Accommodation and Special Requirements

Please provide written notification when booking of any special requirements (e.g. special diets). We will note these requirements on your booking confirmation and do our utmost to satisfy them, however, we cannot guarantee that they will be met and hence their provision is not a condition of this contract. Nevertheless, hotels are usually sympathetic to requests relating to medical matters. Requests for double rooms are honoured wherever possible, however, since many modern hotels have a majority of twin rooms this cannot be guaranteed. All rooms have private facilities and this is deemed to have been affected by the provision of either a bath and WC or a shower and WC, requests for one or the other can only be treated as requests. Single rooms will be sold to you at the supplement (if any) specified in the tour description. Additional single rooms over and above our original allocation, which is usually 4-8 rooms, may attract a surcharge levied by the hotel.

14 Passports and Visas

For all Continental holidays you will require a full 10-year British Passport. If you have any doubts about your status as a resident British subject, or you do not hold a full British Passport, you must check with the Embassies or Consulates of the countries to be visited to confirm the passport or visa requirements needed in your particular circumstances. We cannot accept responsibility if passengers are not in possession of the correct travel documents.

15 Health

Under normal circumstances, most Western European Countries do not require visitors to be vaccinated. However, we will indicate any known vaccination or other health requirements where possible for each country to be visited. If you are unsure of the health requirements of the country you are visiting, you are advised to check with your doctor before travelling.

OUR PROMISE TO YOU

1 We reserve your Holiday

When you or your travel agent has provisionally confirmed that we have space on the holiday of your choice, a confirmation/invoice will be forwarded to you normally within 14 days of receipt of your signed booking form and deposit. The contract is made between us when you receive this confirmation. Provisional bookings will only be held for 14 days.

2 Your Holiday Price

Holiday prices include all coach travel, hotel accommodation, and meals, as specified in the holiday description, and VAT where applicable. Morning coffee, afternoon tea, and other refreshments taken at establishments en-route are not included. Some hotels may make a small charge for portage and tea/coffee served after dinner. Gratuities to hotel staff and driver/couriers are discretionary. Unless specifically indicated in the tour itinerary or description, entrance fees and guide fees are not included in the holiday cost. Extras at hotels (such as newspapers, telephone calls, and room service etc), midday meals and other refreshments taken during the tour, all admissions to attractions and places of interest, fares for boat trips (other than those which are a necessary part of the journey), and fares for train rides, are NOT included in the holiday cost unless otherwise stated.

The price of your holiday is subject to surcharges resulting from the following: fuel increases, government action, including additional bonding or licensing requirements, VAT, taxes, or levies by the UK (or overseas) government or government agencies. In all cases we reserve the right to pass on these amounts in full. However, for other increases such as those resulting from currency fluctuations, and increases in scheduled fares, we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only amounts in excess of this 2% will be surcharged, but where a surcharge is payable there will be an administration charge of £5 per person together with an amount to cover agents commission. If this means paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid except for any premium paid to us for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the invoice. Surcharges will not be imposed within 30 days of departure date.

3 If we change your holiday

The arrangements for holidays in our brochures/leaflets are made many months in advance and changes are sometimes unavoidable. However, most of these changes are very minor, but where they are significant we will notify you as soon as reasonably possible before your departure date.

A "significant change" is one that involves changing your departure date; resort area or reducing the quality of your main hotel. Changing the location of a single overnight hotel does not constitute a significant change nor do minor changes between original and final itineraries. In the event of a "significant change" you may decide to: [a] continue with your holiday as amended; [b] accept an alternative holiday, which we may offer you (with price adjustment as appropriate); or [c] cancel your booking. If you cancel your booking we will refund all monies paid by you. No other claims

for compensation or expenses will be considered.

4 If we cancel your holiday

We reserve the right to cancel your holiday, if for example, there is insufficient demand, and if this should occur we would return to you all the monies you have paid to us or offer you a suitable alternative holiday. However, we will not normally cancel your holiday within 3 weeks of departure unless (a) you have not paid for your holiday in full or (b) your holiday is influenced by, war or threat of war, adverse weather conditions riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disasters, fire, epidemic or health risk, technical problems to transport, closure or congestion of ports, or similar events beyond our control. If we have to cancel your holiday, we are liable only for monies you have paid to us.

5 What happens to complaints?

All complaints that are received are thoroughly investigated and customers kept informed at each stage of the investigation, however, sometimes these investigations can take time awaiting response from our suppliers. We can normally agree an amicable settlement of the few serious complaints that we receive if the complaint is found to be genuine. For complaints made as a result of component parts of your holiday as advertised in our brochures/leaflets not being supplied to you to a reasonable standard we will pay you a reasonable compensation provided that the complaint is genuine and the correct complaints procedure has been followed.

However, our overall liability is limited by the exclusions below and our liability to each claimant is limited to the total cost of the holiday per person. (Please refer to "Your contract with us" item 5 for complaints procedure and "Our Promise to You" items 6, 7, 8 and 9 which refer to liability, hotel amenities, brochure/leaflet accuracy, and running times).

6 Liability

We accept no responsibility for and shall not be liable in respect of the non-provision of advertised component parts of your holiday, or any loss, damage or additional expense incurred due to circumstances which we could not predict and which were beyond our control, such as adverse weather, road or traffic conditions, or the matters referred to in paragraph 4 (b) above.

7 Hotel amenities

We will not be liable for the unavailability of the following hotel amenities: amenities (e.g. hotel lifts and swimming pools etc) that require servicing, repair and cleaning and may not therefore be available at all times, services that may be affected by weather conditions and their availability is entirely at the discretion of the provider of the service, entertainment provided by hotels which is often subject to demand and its nature and/or frequency may be varied if there is a lack of demand or insufficient numbers staying at the hotel.

8 Accuracy of brochures/leaflets

In all cases all descriptions of hotels, resorts, places of interest etc are published in good faith and are believed to be correct at the time of printing.

9 Published Running Times

The published running times of services are estimates only and we will not be liable for any loss (howsoever caused) arising from delay or failure to operate services in accordance with published timings.

How to book your Holiday or Short Break

- 1 Call Suzanne on **01245 382 397** to check availability and place a provisional booking (or email boons-holidays@talktalk.net with your enquiry)
- 2 Read our Holiday Fair Trading Agreement thoroughly, and then forward your completed booking form and your deposit within two weeks of booking to the address on the rear of this brochure. Please refer to page 29 for travel insurance information. Payment can be made via the following methods: cheque, cash, bank transfer or debit card.
- 3 Holiday bookings will receive confirmation and date for final balance payment* within two weeks of receipt of deposit.
* It is not our policy to send out receipts for final balance payments prior to issuing your final travel documents, however, if you require a receipt please include a SAE with your balance payment or supply your email address.

Please make all cheques payable to: **Boon's Calibre Travel**

DEPOSIT for UK mainland tours: £50 per person

DEPOSIT for Continental & Channel Island tours: £60 per person

NOTES: (1) All accommodation is on a half-board (dinner, bed and breakfast) basis unless otherwise stated. All bedrooms have en-suite facilities. (2) Price includes: All coach travel, hotel accommodation and meals (as described in the tour description see note (1) above), all listed excursions, and 'extras', fares and admissions as specified. (3) Price does not include: extras at hotels such as telephone calls, newspapers etc, admissions and fares for attractions, lunches and any other refreshments taken (unless otherwise stated). (4) We do not operate the "feeder coach and interchange" system of boarding, therefore you will remain on the coach that collected you from your local boarding point for the duration of the tour. However, cars and/or taxis may be used, where deemed necessary, in order to reduce boarding times.

Boarding Points for Holidays & Short Breaks

SCHEDULED BOARDING POINTS

(Other boarding points may be available on request. For special arrangements for groups, see page 31, for additional boarding points for holidays & short breaks please see page 28).

- ⊗ Colchester, Tollgate & Stanway*
- ⊗ Marks Tey, Feering & Kelvedon
- ⊗ Maldon, Heybridge & Langford
- ⊗ Witham (Old Post Office, Town Hall, Bridge Hosp)
- ⊗ Hatfield Peverel
- ⊗ Boreham
- ⊗ Chelmer Village (Henniker Gate & ASDA)
- ⊗ Springfield (Pump Ln, Lawn Ln, New Bowers etc)
- ⊗ Springfield Rd (Plough, Lionmede, Balmoral Ct)
- ⊗ Broomfield Rd, The Parade
- ⊗ Chelmsford, Melbourne & Chignal
- ⊗ Writtle
- ⊗ Chelmsford, Victoria Road (rail stn coach bays)
- ⊗ Chelmsford, Waterhouse Lane
- ⊗ Chelmsford, New London Road
- ⊗ Chelmsford, Wood Street
- ⊗ Chelmsford, Gloucester Avenue
- ⊗ Gt Baddow, Baddow Rd, Vineyards & Readers Cnr
- ⊗ Galleywood & Margaretting
- ⊗ Ingatestone & Mountnessing
- ⊗ Stock & Billericay
- ⊗ Hutton, Shenfield & Brentwood
- ⊗ ***Car Parking:** There is limited free car parking at Kings Coaches depot in Stanway nr Colchester (must be pre-booked).
- ⊗ All of the boarding points listed above are available at the time of booking should they be required, however, due to natural demand only a selection will be utilised for any one particular tour. Therefore, if you book within 14 days of departure, only those boarding points already selected will be available to you (unless the additional boarding point can be added without re-arrangement of the planned boarding route).
- ⊗ At the discretion of the management, cars and/or taxis may be used to reduce boarding times for holidays and short breaks.

Additional Boarding Points for Holidays & Short Breaks

We can now accommodate travellers in the following areas for an additional supplement, this supplement will contribute to the cost of a taxi/car from home to one of our listed boarding points and vice versa:

ⓧ Bicknacre	ⓧ Danbury	ⓧ Great Leighs	ⓧ Pleshey
ⓧ Braintree	ⓧ Dunmow	ⓧ Great Waltham	ⓧ Wickham Bishops
ⓧ Broomfield	ⓧ Ford End	ⓧ Little Baddow	ⓧ South Woodham Ferrers
ⓧ Coggeshall	ⓧ Great Totham	ⓧ Little Waltham	

- ⓧ Please note that there is a limit to our resources for this service, and places will be allocated on a first-come-first-served basis. We are only able to guarantee home pickups that are booked at the time of making your holiday reservation. Retrospective requests are subject to availability.
- ⓧ For areas not covered by the above list or our scheduled boarding list, please call for supplement; we will do our utmost to accommodate travellers, however, it may not be practical to cover your area.
- ⓧ Please note that you may have to share your car/taxi with other passengers.
- ⓧ We are also able to accommodate passengers (such as friends or relatives) who live outside Essex provided it does not add to the journey. Service stations en-route or scheduled lunch or comfort stops would be suitable places for them to board.

Additional Booking Information

YOUR FINANCIAL SECURITY

All money received in respect of holidays in our brochures/leaflets will be deposited in a separate bank account, which is protected in the event of the insolvency of Boon's Calibre Travel. All monies placed in this account will remain there until such time as: [a] the tour to which the monies refer has been fully performed, [b] the company has repaid the money to the passenger, or [c] the passenger has, upon cancellation, forfeited the money paid.

COMPUTERISED CUSTOMER RECORDS/DATA PROTECTION

When you place a booking, or make an enquiry, your name, address, telephone number, email address and other information will be entered into our own computerised customer records. This information will only be used to facilitate the booking and smooth operation of your day excursion or holiday/short break with Boon's Calibre Travel, in addition, we will use it for the distribution of our own promotional material. If you do not wish us to retain your details, please indicate when making your initial enquiry/booking. If you require existing details to be removed from our records please do not hesitate to let us know. Please do not request contact details for fellow travellers as they will not be disclosed.

VEHICLES

Boon's Calibre Travel holidays and day excursions will use vehicles supplied by Kings Coaches of Stanway near Colchester, except in circumstances

beyond our control, in which case, vehicles of comparable standard and specification will be used.

ITINERARIES

Due to the fact that this brochure has been prepared many months in advance of the departure date of our 2020 tours there may be slight differences between initial and final itineraries. Any changes will be made in the best interest of our clients and will be of a minor nature.

TRAVELLING ABROAD

If travelling abroad please ensure that you have a valid 10-year passport. You will also need a European Health Insurance Card (forms available from the Post Office), this will enable you to reclaim medical expenses incurred in certain European countries. See Fair Trading Agreement for more information.



SPECIAL NEEDS

We endeavour to provide holidays and short breaks which may be enjoyed by all of our customers, and are happy to accommodate frames & folding wheelchairs etc on the coach. However, we request that you advise us of any special needs, and that you notify us if you intend to bring a mobility aid. We are then able to advise you on the suitability of the tour, and can also notify all parties concerned. Please refer to our Fair Trading Agreement, Your Contract with Us, Item 12 for further details & conditions.

INFECTIOUS OR CONTAGIOUS DISEASES

For all departures: For the health and Safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition (eg. Norovirus). Please refer to page 25, item 10 for more information.

DATA PROTECTION ACT 1998 AND GENERAL DATA PROTECTION REGULATION (GDPR) 2018

Boon's Calibre Travel will use your personal details and any other information that you have provided to facilitate your travel & accommodation arrangements. We will also use your personal details to contact you and to send you our own brochures, newsletters, offers and other marketing material. Under GDPR you must consent to Boon's Calibre Travel holding your personal information and using it to communicate with you. To consent to us keeping and using your details (if you haven't already done so), please complete the relevant section of the booking form on page 29 or consent verbally when you book. If you wish us to remove your personal details and any other information from our system, please do not hesitate to let us know.

For more information, the Boon's Calibre Travel Data Privacy Policy can be found at www.boons-holidays.co.uk or can be provided on request.

Coach Holiday Travel Insurance

We strongly recommend that you are adequately insured when you travel on any of our holidays. Prior to departure, we will request that you provide us with details of your insurers, your policy number and the emergency number stated on your policy.

From the 1st January 2009, the sale of travel insurance connected to holiday or related travel was regulated by the Financial Services Authority, and as a result, from this date, we were no longer able to offer you travel insurance, or advise you on travel insurance related matters.

We will enclose a leaflet with your booking confirmation, which will give you information on how to purchase Travel Insurance. Should you decide against taking cover, we will ask you to sign a disclaimer. Our preferred partners are Towergate Travel, who are travel insurance specialists for the coaching industry.

Although we strongly recommend that you are adequately insured when you travel on any of our holidays, it is not a condition of travel for our UK mainland tours that you have insurance cover. However, for all other tours (Continental, Channel Isles etc) insurance cover is compulsory. **Please remember that Travel Insurance covers you for cancellation charges and other losses, not just medical treatment.** Please refer to our cancellation terms on page 25 of our brochure.

Gift Vouchers

Stuck for ideas for Christmas, birthdays or any other special occasion? Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and holidays.

CALL US NOW!



Boon's Calibre Travel Holiday & Short Break Booking Form

(Please complete both sides, detach, and return with your payment)

Please include full contact details for all passengers (attach a separate sheet if necessary)



Name	Name
Address	Address
Telephone	Telephone
E-mail	E-mail
Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit: £50 per person per holiday for UK tours £60 per person per holiday for Continental & Channel Island tours Travel insurance, please see above.	I/We* have read, and agree to abide by, the Trading Terms & Conditions of Boon's Calibre Travel. Signed: Date:

I/We* enclose the sum of £..... comprising:

(*delete as appropriate)

Cheque enclosed

Already paid via: Card

Bank transfer

Deposit/Full payment* £.....

Single supplement £.....

Other supplement £.....

TOTAL £.....

How may we keep in touch with you? By Post By Telephone By Email

Coach Seating Plans



34 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)

Drivers side front								Drivers side rear			
1E (4)	2E (8)	3E (12)	4E (16)	5E (20)	6E (24)	7E (28)	8E (32)	WC			
1D (3)	2D (7)	3D (11)	4D (15)	5D (19)	6D (23)	7D (27)	8D (31)	WC			
								SERVERY			
1B (2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26)	8B (30)	9B (34)	SERVERY		
1A (1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25)	8A (29)	9A (33)	SERVERY		
Kerbside front								Kerbside rear			

*53 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)

Drivers side front								Drivers side rear							
1E (4)	2E (8)	3E (12)	4E (16)	5E (20)	8E (32)	WC	9E (36)	10E (40)	11E (44)	12E (48)	13E (52)	14E (57)			
1D (3)	2D (7)	3D (11)	4D (15)	5D (19)	8D (31)	SERVERY	9D (35)	10D (39)	11D (43)	12D (47)	13D (51)	14D (56)			
												14C (55)			
1B (2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26)	8B (30)	9B (34)	10B (38)	11B (42)	12B (46)	13B (50)	14B (54)		
1A (1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25)	8A (29)	9A (33)	10A (37)	11A (41)	12A (45)	13A (49)	14A (53)		
Kerbside front								Kerbside rear							

SEAT ALLOCATION: You may choose your coach seat from those available and then the allocated seat is yours for the duration of the holiday or excursion. The plans above are the most commonly used seating arrangements, however, occasionally coaches with a different layout are used, necessitating reallocation of some seats. In this case your new seat will be allocated as close to the original as possible.

***Note:** some 53 seater coaches have an alternative layout and seats 31 & 32 are behind the WC & servery (not in front, as shown above).

Boon's Calibre Travel Holiday & Short Break Booking Form

(Please complete both sides, detach, and return with your payment)



Destination:			
Departure Date:			
Seat Number(s)			
Boarding Point:			
Special Request(s) (Mobility, diet etc)			
Preferred Room Type: (For single or triple rooms please confirm availability before booking)	Single _____	Double _____	Twin _____ Triple _____
	(Requests for double rooms cannot be guaranteed since many modern hotels have a majority of twin bedded rooms)		
Next of Kin (for emergency use only)	For office use only:	Payment Date:	
Tel:	Amount: £	Cheque/Cash/Card/Bank	

Boon's Calibre Travel Homestead, Ulting Road, Hatfield Peverel, Chelmsford, CM3 2LY. Tel: (01245) 382 397

General Information & Group Bookings

BOARDING

We offer a flexible "close to home" pick up service for all holidays and short breaks (see page 27), which, for the majority of our tours, allows visits to places of interest en-route, making travelling days enjoyable, rather than days to be endured. To ensure efficient boarding, some passengers may be transferred to the coach by car or taxi.

DOOR-TO-DOOR SERVICE

For an extra charge, we provide a door-to-door service for locations not on our scheduled boarding list (see page 28). If your area is not listed please call for a quotation (Holidays and short breaks only).

BOARDING EN-ROUTE

Would you like to holiday with friends or relatives from other areas? If you can arrange for your companions to meet the coach at the hotel, or en-route, at one of our comfort stops or our lunch stop, they are very welcome to join you on our tours.

COACH ONLY

Visiting friends or relatives near one of our holiday destinations? If we have space on the coach we would be pleased to offer you a transport only option. Please call for a quotation.

USING YOUR OWN TRANSPORT

You may wish to make your own way to the hotel (by car, train or taxi), and then join the tour on arrival. Alternatively, if you are able to drive a car, but cannot manage the coach at all, it is still possible to holiday at one of our great hotels (subject to availability). Please call for details.

GROUP DISCOUNTS

We offer group discounts for groups of 7 persons and above, so gather your friends and relations together and save some money. (See group discount table below).

COACH HIRE & GROUPS

If you run a group or society, we are able to help you in a number of ways, we can offer you group discounts on our scheduled tours and excursions, we can just provide you with a coach, or we can completely organise your tour or excursion, taking care of hotel bookings, tickets, ferries, coach hire and itinerary planning. Please refer to the table below for group discounts on our scheduled departures. If you would prefer to arrange your own group holiday or day excursion, please call us to discuss your requirements.



WEBSITE

Please check our website for regular updates and new destinations...

www.boons-holidays.co.uk

PAYMENT

We accept payments via cheque, cash, electronic bank transfer and debit card.

Our preferred payment methods for deposit payments: Debit Card, Cash, Cheque, Bank Transfer

Our preferred payment methods for final balance payments: Cash, Cheque, Bank Transfer

For bank transfers, the details are below:

Account: Boons Calibre Travel
Bank: Barclays
Sort Code: 20-97-40
Account No: 80488291

If you wish to pay by cash, please call the office before setting out.

OUR LOCATION

We are 8 miles from Chelmsford, 4 miles from Witham and 4.5 miles from Maldon. Our office at "The Homestead" is located on Ulting Road in Nounsley, a hamlet of Hatfield Peverel, on the corner of Peverel Avenue.

BROCHURES

Our brochures are distributed by post to all recent clients on our mailing list, if you do not receive one, or require additional copies, please telephone or call at our office. Brochures are also stocked by Visitor Information Centres in Witham, Maldon, Colchester & Freepoint, and First Bus Travel Shops in Chelmsford & Colchester.

CUSTOMER FEEDBACK

On the last day of your tour the coach driver will distribute our customer satisfaction questionnaires. We do read every single one, so please help us to maintain our service by completing the form. If you would like to add any further comments on your return home, we would love to hear from you, a letter or email detailing what you liked, or disliked, is very valuable to us.

COMPLAINTS

If you have a problem during one of our tours or day excursions, please speak to your coach driver (and hotel reception, if applicable) immediately, since the majority of issues can be easily resolved if we are made aware of them. Should the problem not be resolved to your satisfaction, please ask your coach driver for a complaint report form and complete it immediately; keep a copy for yourself and your driver will ensure that copies are passed to all parties involved. If your complaint remains unresolved, please refer to our Fair Trading Agreement (pages 25 & 26) for further instructions & information.

MOBILITY

Please advise us in writing if you are bringing a walker or wheelchair.

Group Booking Reductions for Holidays, Short Breaks & Excursions

GROUP SIZE	HOLIDAYS & SHORT BREAKS DISCOUNT (on basic cost*)	DAY EXCURSIONS DISCOUNT (on basic cost*)
7 - 11	One 10% reduction	One 20% reduction
12 - 16	One 25% reduction	One 50% reduction
17 - 21	One 50% reduction	One free place
22 - 31	One free place	One free place plus one 50% reduction
32 - 41	One free place plus one 50% reduction	Two free places
42 & above	Two free places	Two free places plus one 50% reduction

The basic cost of the trip excludes single supplements and any extras, such as meals, fares & admissions etc, unless they were included in the advertised price. Children under 3 yrs of age, if travelling free of charge, cannot be included in the group size. **To qualify for group reductions, bookings must be made through an organiser who will collect the fares and then forward them to Boons' Calibre Travel as a single payment.**

- ⊕ Groups who book on our scheduled holidays and day excursions may be eligible to board the coach at their meeting place or housing complex, this is dependant on group size and location of proposed boarding point. Please call us to discuss your requirements.
- ⊕ Don't forget that we also organise bespoke holidays and day excursions for Group Organisers.

PLEASE NOTE that Group Reductions will be repaid to Group Organisers when Travel Tickets are issued and will be based on the final number of travellers.



AWARD WINNING

BOON'S



CALIBRE TRAVEL

Quality Holidays, Short Breaks & Day Excursions by coach for 2020



- Ⓢ Local boarding points
- Ⓢ No feeder coaches
- Ⓢ Friendly family business

*"Excellent trip – great
seats at show – thank you"*
Mr & Mrs H. Boreham
Thursford 2019

*"We three have enjoyed our
visit to Wales so much"*
Mrs J. Maldon
Pembrokeshire 2019

"A most enjoyable two days"
Mrs M. Weeley
Christmas Markets 2019



Bookings & Enquiries
01245 382 397



Mobile
07899 738 963

Information
www.boons-holidays.co.uk

Email
info@boons-holidays.co.uk

**Boon's Calibre Travel Homestead, Ulting Road,
Hatfield Peverel, Chelmsford, Essex CM3 2LY**
E-mail: boons-holidays@talktalk.net